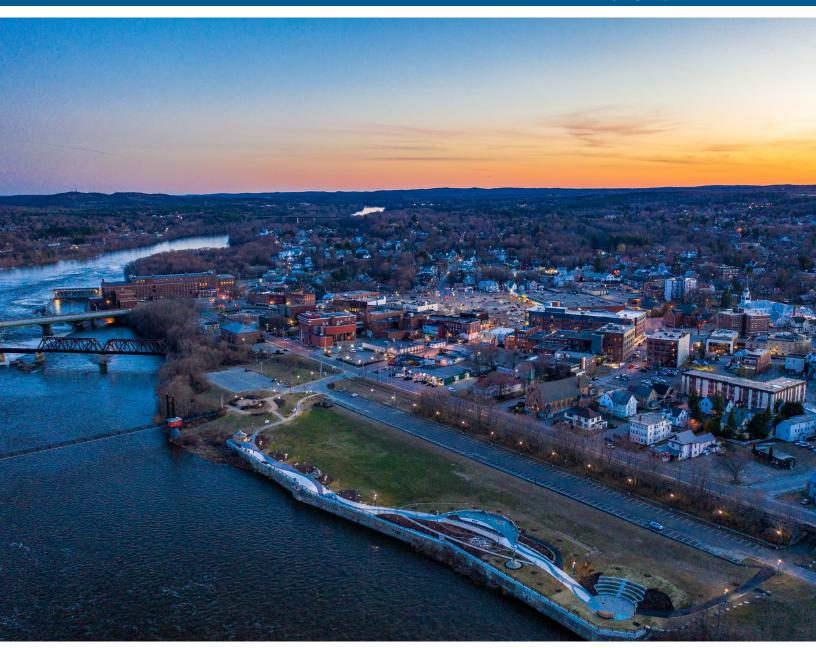
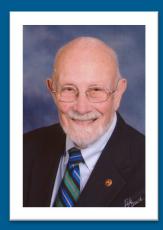


FISCAL YEAR 2018-19







This Annual Report is Dedicated to <u>Thomas Longstaff</u>

The city's 2018-2019 Annual Report is dedicated to 50-year Waterville resident, Thomas Longstaff. The choice this year was easy as Tom is the epitome of service above self when it comes to municipal affairs.

Tom jokingly says that he was "born in the south" (Nashua, NH), and adds that it was not the "deep south" (Connecticut), where he lived with his younger sister, Nancy. Sadly, Tom's father passed way when he was only four years old. When his mother later remarried, Tom's family moved to Winthrop, Maine, where Tom graduated high school. Shortly thereafter, Tom enlisted in the Marine Corps and spent three years on Paris Island while he rose from Private to the rank of E5. After his service in the Marine Corps, he went to work for Brewster Wallpaper Company and then F.W. Woolworth where he met and later married Judy Waters.

On his wife's urging, Tom applied and was accepted to the joint program through the Bangor Theological Seminary and University of Maine and received a Bachelor of Divinity degree, and a subsequent bachelor's degree in Philosophy from the University of Maine at Orono. While studying, he was a student Minister of the Unity Union Church. During this time in Unity his two sons, Tom and David, were born. He completed his coursework and applied to Columbia for graduate school. After their divorce, he completed his coursework in New York, and applied to College and was hired in 1969.

Through a mutual friend, Tom and Cindy (Curtis) were introduced and became engaged shortly thereafter. Cindy and Tom were married in August 1969 and have recently celebrated their 50th wedding anniversary. Tom and Cindy have three children together – Sarah, Anna and William – all of whom graduated from Waterville High School and went onto college. The Longstaffs are the proud grandparents of four grandchildren – Colin, Ryan, Penelope and Mabel.

Tom worked on his thesis and was awarded a Doctorate degree from Columbia on March 29, 1973. During his graduate school years, Tom has held many diverse positions including a security officer, an elevator operator, a typist for an agency, and then as a professor at Colby.

Tom's fondness for politics began when he was elected Moderator for the Town of Unity's Town Meeting and expanded with being elected to the City of Waterville's first Charter Commission. His service to his community continued when he was elected as a Ward 6 City Councilor in 2005, serving 6 years. Elected to the State of Maine Legislature representing District 109 (formerly District 77) in 2010, Tom served until his term expired in 2018.

For 26 years, Tom was involved in archeological excavations in Israel and has published several articles and a couple of books. Tom is currently focusing on his family's genealogy and is considering serving the city in other capacities in the future.

Staying cool under pressure has afforded Tom great success in his professional and civic endeavors. The city is fortunate to have been the recipient of his fine service to our citizens. We are pleased to dedicate this report in Tom's honor, as a small token of thanks for his contributions to our city.





Table of Contents

City Government	
Waterville City Council	pg. 8
Administration: City Manager's Report	
Report from Mayor Nick Isgro	
City Services/Departments	
City Services Directory	pg. 14
Assessing	
Clerk's Office	
Economic & Community Development	
City Planning	
Code Enforcement	pg. 26
City Engineer	
Emergency Services	
Fire & Rescue	pg. 32
Police Department	
Employment Information	
Human Resources (H.R.)	pg. 40
City Employees & Recognitions	pg. 41
Finance Department	pg. 44
Health & Welfare/General Assistance	pg. 54
Library Services	pg. 56
Parks and Recreation	
Pine Grove Cemetery	
Public Works	pg. 73
Robert LaFleur Airport	
Technology (I.T.) & Janitorial	
Schools	
Legislative Reports	
Waterville's Legislative Delegation	pg. 86
Message from Senator Collins	pg. 87
Message from Senator King	pg. 88
Message from Congresswoman Pingree	
Message from Representative White	
Message from Representative Madigan	
Message from Senator Cyrway	
Message from Governor LePage	pg.93
Helpful Community Info	
Helpful Info	pg.96
Frequently Requested Phone Numbers	



City Government

City of Waterville 2018-19 ANNUAL REPORT

Waterville City Council



Michael Morris Ward 1



Margaret Smith Ward 3



Ward 5



Erik Thomas Ward 7



Phil Bofia Ward 2



Sydney Mayhew Ward 4



Winifred Tate Ward 6

Waterville has a Council-Manager form of government. This means that the City Manager is the chief executive officer of the City who reports to the Council.

The City Council is the governing board of the City of Waterville and is made up of seven (7) members. The Council's duties and powers are set forth in Article IV of the City Charter.

City Council meetings take place on the 1st and 3rd Tuesdays of each month at 7:00PM in the Chace Community Forum of the Bill and Joan Alfond Main Street Commons at 150 Main Street. Special council meetings may be held through-out the year on an as-needed basis.

> Contact information, as well as meeting agendas and minutes, can be viewed on our website at:

> waterville-me.gov/council





Administration:

A Report From the City Manager

STAFF: Michael Roy, City Manager Sarah Bowen, Executive Assistant

CONTACT

ADMINISTRATION:

HOURS:

MONDAY-FRIDAY, 8AM-5PM*

ADDRESS:

CITY HALL

1 COMMON STREET

WATERVILLE, ME 04901

PHONE: 680-4204

EMAIL:

info@waterville-me.gov

WEBSITE:

waterville-me.gov/administrationoffice

*NOTE:

The mayor is available

by appointment only.

Sarah and I are pleased to submit this annual report from the Administration office. The Office of Administration includes the Mayor, City Manager and the Executive Assistant. Sarah, the Executive Assistant, acts as a liaison for interactions with the public, press, business leaders and others who wish to speak or meet with the Mayor and/or City Manager. She also assists the City Solicitor, as needed, and is responsible for providing information to City employees, the City Council, and the public via email, website and social media. We are fortunate to have hired Sarah Bowen in November 2017 to fill this position.

The City of Waterville operates under a Council-Manager form of government. The City Manager is the chief administrative officer of the City, responsible to the City Council for the management of all City affairs as provided for in the City Charter. The Manager, working with individual department directors, is also responsible for the performance of all City departments.

Last years report made mention of a renaissance, I am happy to report that the "Waterville Renaissance" not only continues but even shows signs of speeding up!

We have a brand-new interchange off I-95 on Trafton Road and a major manufacturing facility (F3 MFG) has become one of the fastest growing companies in the State going from 14 employees in 2016 to 230 today.

There is a new \$25 million building on Main Street (Alfond Commons) and 200 new people now living in the downtown. Stores and new restaurants have opened up in anticipation of that! A 26-million dollar hotel on Main Street will provide an additional burst to the energy and excitement about downtown Waterville.

The RiverWalk project was completed in the Fall and a ribbon cutting ceremony was held on October 6, 2018. RiverWalk at Head of Falls has provided Waterville residents and visitors alike with a return to the Kennebec River – a section of the City that has been neglected for almost 50 years. It also compliments the revitalization currently going on in the downtown.

Recreational improvements have certainly helped to increase the excitement about living in Waterville. Quarry Road Recreation Area is now recognized as a major recreation resource of incredible value to the Central Maine area. The Purnell ball field on Matthews Ave with a new turf field offers youngsters in our area with incredible opportunities.

These are only a few of the very visible signs of Waterville's continued Renaissance.

I have had the pleasure to serve as City Manager for the last 15 years and would like to express my sincere gratitude for the support the administration has received from our Council and our taxpayers during that time. I would also like to thank all City employees for their hard work and dedication to this community. Finally, a special thank you goes out to individuals who volunteer their time by serving on City boards and committees; their service to the City is greatly appreciated. I look forward to continuing to work with all of you.



<u>From Mayor Nick Isgro</u>

It is hard to believe that we are now entering the latter part of 2019, and we can once again say this has been a year of progress and blessings.

Not only have we seen the continued progress of our downtown renaissance, originally driven by major strategic investments from our partners at Colby College and the Alfond family, we are now joined by other new and excited real estate investors that see value in investing in our city.

The downtown Bill & Joan Alfond Main Street Commons, the new Colby College dormitory was completed last fall, and we are now seeing the beginnings of a new world class hotel and restaurant rising from the ashes on the southern end of Main Street. Tom and his sister Tracy of Waterville's own multi-generational Nale family purchased the Arnold block and are working to revive one of the most critical areas in the center of downtown. Simultaneously, the city is working hand in hand with North River Company while we see a long-awaited plan come to fruition to revitalize the old Lockwood Mill at the entrance of our historic South End.

Having overseen the completion of our RiverWalk park at Head of Falls, the city is now engaged in conversations with potential future investors to finally see our Head of Falls area rise again to life along our scenic riverbank.

To round out Waterville's revitalization this past year, we have worked closely with the Central Maine Growth Council, Maine DOT, and Colby College to apply for, and be awarded, a \$7 million federal BUILD grant that will be used to increase pedestrian safety and accessibility and redesign our traffic flow on Main Street, Front Street and the surrounding areas including, sidewalks, streetscape and parking. The city owes a special debt of gratitude to Senator Susan Collins for her major role in advocating for Waterville as a worthy recipient of these funds, and we must promise to be good stewards of this once in a generation opportunity.

Elsewhere in our city, Waterville continues to lead the state forward in proving that good paying manufacturing jobs can again help to bring back a strong middle class. F3 MFG on the Trafton Road recently announced that they are projecting a 25% increase in their already 200 strong workforce, and \$20 million in projected revenues for the coming year. As of just last year, F3 employed roughly 100 people. Keep an eye on the Trafton Road, as it appears Waterville's manufacturing revival is just getting started.

As I stated in previous years, Waterville continues to redefine itself in the 21st century and transformative questions regarding matters such as property tax reform and the shape of city government will continue to be front and center of public discourse. Longtime residents of Waterville must be kept at the forefront of our decisions and our history must stand out front to be celebrated rather than erased.

Whether it be in our discussions of the city budget or the aesthetics of redesigning Castonguay Square, our heritage as a middle -class labor community aligned with business professionals of the Maine tradition should be honored and cherished. Our shared values and cultural history that created a thriving community of strong families, strong faith, and a work ethic that is second to none must be our roadmap as we resurrect ourselves in these times.

With few clouds on the horizon it is difficult not to be optimistic about Waterville's future. The path that we choose is still in the hands of people of Waterville from which we derive our greatness. I thank all our citizens and

business owners for the part that each of you play individually in making this community the premier place for families and seniors to live, work, and play.

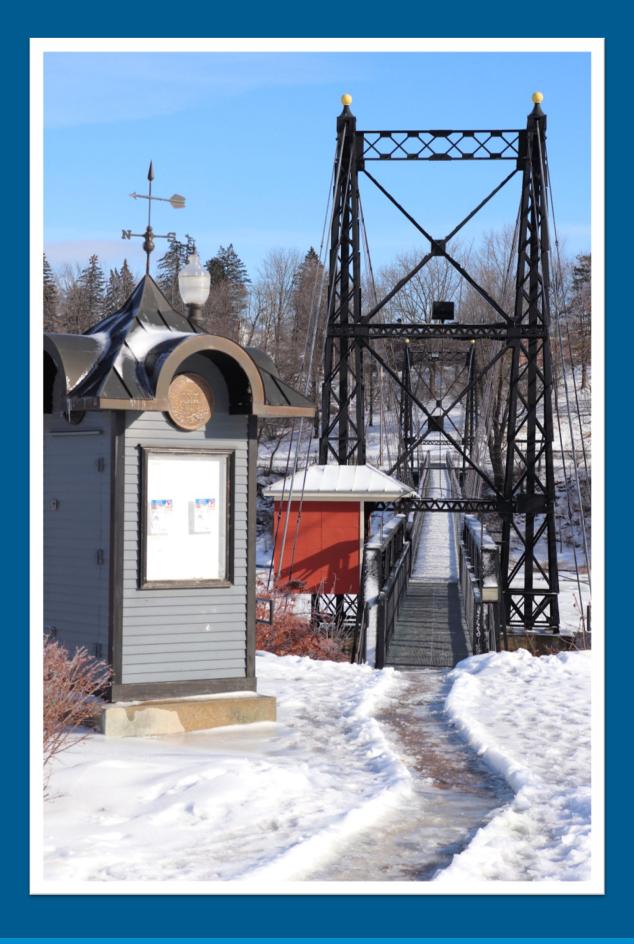
To the employees of the city who work tirelessly to each day to bring value to the lives of our residents, thank you. Certainly, we couldn't do it without you.

Waterville is a city with a proud history. Fortunately for us, that history is still in the making.

God bless you all.

Nick Isgro Waterville Mayor





City Services/Departments

About the City: City Services Directory



COMMUNITY DEVELOPMENT

Physical: 93 Main Street, 3rd Floor
Office/Mailing: City Hall, 1 Common Street
Planning, Floodplains and Zoning
Ann Beverage, City Planner
Phone: (207) 680.4230

Phone: (207) 680.4230 waterville-me.gov/planning

Building Permits, Code Enforcement and Inspections

Dan Bradstreet, Code Enforcement Phone: (207) 680.4231

waterville-me.gov/codes

City Projects and Engineering
Nick Champagne City/Project Engineer

Phone: (207) 680.4232 waterville-me.gov/engineer

EMERGENCY SERVICES/PUBLIC SAFETY

In an emergency call: 9-1-1



Waterville Fire - Rescue

Fire prevention and suppression; inspections; hazardous materials; burn permits; emergency medical services

> 7 College Avenue Phone: (207) 680.4735 waterville-me.gov/fire

facebook.com/watervillefire



Waterville Police Department

Crime prevention, management and reporting, accident reports, animal control, resource officers

10 Colby Street
Phone: (207) 680.4700

waterville-me.gov/police

f facebook.com/waterville.police

EMPLOYMENT INFORMATION

City job openings and applications; employee benefits & contracts; union information

Human Resources

6 Wentworth Court Phone: (207) 680.4215

waterville-me.gov/humanresources

FINANCIAL AND MOTOR VEHICLE SERVICES

Accounts payable and receivable; City budgets & audits; employee payroll; real estate and personal property taxes Motor vehicle, boat and snowmobile registrations; excise and title information, parking ticket payments

Finance Department

City Hall, 1 Common Street Phone: (207) 680.4248

GENERAL ASSISTANCE

General Assistance; Heating/Housing
Assistance; Support Services & Resources,
Child & Adult Protective Services; Food Bank/
Soup Kitchen Info

Health & Welfare Department

City Hall, 1 Common Street
Phone: (207) 680.4227
waterville-me.gov/healthwelfare

GOVERNMENT/ADMINISTRATION

Office of the City Manager & Mayor; City
Council Contact information

Office of Administration

City Hall, 1 Common Street Phone: (207) 680.4204

waterville-me.gov/administrationoffice

f facebook.com/WatervilleMEOfficial

twitter.com/CityofWtvl

LIBRARY SERVICES

Children/teen programs & services;
books, movies and audio/music available on-site and online; research &
genealogy; member services,
Career Center and free classes/
workshops



Waterville Public Library

73 Elm Street

Phone: (207) 872.5433 watervillelibrary.org

facebook.com/watervillelibrary

LICENSING, VITAL RECORDS & VOTING/ELECTIONS

Marriage licenses; Business licenses; Hunting/Fishing licenses; Dog licenses; City Council records Genealogy; birth & death certificates; voter registration, voter list; petitions; election info; subcommittee info

City Clerk's Department

City Hall, 1 Common Street Phone: (207) 680.4211 waterville-me.gov/clerk

PARKS. RECREATION & EVENTS

City parks, playgrounds, sports fields, trails and dog park, Pine Ridge Golf Course, Alfond Municipal Pool, sports programs, special events and trips



Parks and Recreation

6 Wentworth Court Phone: (207) 680.4744 waterville-me.gov/parks

facebook.com/ watervilleparksandrecreation

14



About the City: City Services Directory

PINE GROVE CEMETARY

Cemetery maps; Lot information and database; Burials

Pine Grove Cemetery

Physical: Grove Street

Office/Mailing: City Hall, 1 Common Street
Phone: (207) 872.5303

waterville-me.gov/pgcemetery

PROPERTY ASSESSMENTS

Tax database, tax maps; property data and plans; online property deeds; personal property, exemptions and abatements

Assessing Department

City Hall, 1 Common Street
Phone: (207) 680.4221
waterville-me.gov/assessor

ROADS & SIDEWALKS, TRASH & RECYCLING

Road and sidewalk maintenance and plowing; Street signs and traffic lights



Refuse and recycling collection, seasonal yard waste drop off, household hazardous waste disposal events



Public Works Department

6 Wentworth Court
Phone: (207) 680.4744
waterville-me.gov/publicworks

ROBERT LAFLEUR AIRPORT

General aviation airport serving private aircraft owners; flight lessons



Robert LaFleur Airport

2 LaFleur Road Phone: (207) 861.8013 watervilleairport.org

f facebook.com/LafleurAirport

SCHOOLS

Pre-school, public schools, vocational education and adult education

Educare Central Maine

Serving children from birth to age 5 58 Drummond Avenue Phone: (207) 680.7200 educarecentralmaine.org

George J. Mitchell School

Serving students from Pre K to Grade 3
58 Drummond Avenue
Phone: (207) 873.0695
http://gims.aos92.org

Albert S. Hall School

Serving students in Grades 4 & 5 27 Pleasant Street Phone: (207) 872.8071

http://ashs.aos92.org

Waterville Jr. High School

Serving students from Grades 6-8 100 West River Road Phone: (207) 873.2144

http://wjhs.aos92.org

Waterville Sr. High School

Serving students from Grades 9-12 1 Brooklyn Avenue Phone: (207) 873.2751

http://wshs.aos92.org

SCHOOLS, CONTINUED

Mid-Maine Technical Center

Serving area vocational students 3 Brooklyn Avenue Phone: (207) 873.0102 midmainetech.me

Mid-Maine Regional Adult Education

Serving area adult students.

1 Brooklyn Avenue
Phone: (207) 873.5754

http://midmaine.maineadulted.org

Waterville Public Schools
Superintendent's office
25 Messalonskee Avenue
Phone: (207) 873.4281
www.watervillek12.org

TECHNOLOGY

Technology management and administration for Waterville and area communities

I.T. Department

City Hall, 1 Common Street
Phone: (207) 680.4721
waterville-me.gov/technology



Assessing

STAFF:

Paul Castonguay, Assessor Allison Brochu, Administrative Assistant

CONTACT ASSESSING:

Hours:

Monday-Friday 8am-5pm

ADDRESS:

CITY HALL, 1 COMMON ST. WATERVILLE, ME 04901

PHONE: 680-4221

EMAIL:

abrochu@waterville-me.gov

WEBSITE:

www.waterville-me.gov/ assessor

REMINDERS:

Homestead and veterans exemption applications need to be in before April 1st of each year. Contact the Assessing Department to see if you already have such an exemption for your property. These exemptions apply to your primary residence only and are effective permanently for the property, while under your ownership, once they are approved.

The primary mission of the Assessing Department is: "The discovery, listing, valuation and defense of all properties within the jurisdiction in accordance with Maine law." Assessing staff constantly monitors the real estate sales market to ensure that assessed values accurately reflect market-place activity.

The implementation of a citywide revaluation in 2016 means that we currently have our assessments at 100% of market value. This is good information for taxpayers because accurate assessments are easier to understand and evaluate for fairness.

Often, we are asked to define the standard of fairness for determining assessed value. The standard is universal to the State of Maine and is found in the Maine Constitution at Article 9 Section 8. It reads: "All taxes upon real and personal estate, assessed by authority of this State shall be apportioned and assessed equally according to the just value thereof."

The highest priority in determining fairness is whether similar properties are assessed similarly. For example, rarely will two properties have the exact same value. However, if two properties are similar, then their values should be closely related and vary only by their differences. If each property is assessed in this manner, then we have achieved equity. The next priority is just value. The definition of just value is more elusive. Generally, just value is meant to reflect the true value of a property, not just market price. There are many instances when the price of an item does not represent the value of an item. The staff in the Assessing Department makes every attempt to accurately interpret and apply relevant information to deliver a fair and equitable assessment service.

One service provided by this office is the notification to new property owners the assessed valuations of their newly acquired property in addition to other services. Through this contact using a "sales qualification questionnaire" we obtain information concerning the recent sale to determine any factors that may have affected the sales price. The sales data collected through this method offers the statistical information necessary for ongoing accuracy. available.

Certain partial exemptions are available based on varying criteria. Applications for the homestead, veteran's or veteran's widow exemptions are available in our office and also on our website. The BETR (Business Equipment Tax Reimbursement) forms, for personal property taxpayers with eligible equipment, are also available.

Modern technology allows for the ability to update the valuations of different property types and/or locations records globally, based on market trends. In addition, building permits that are issued by the Code Enforcement office are monitored and adjustments made to reflect improvements to individual property valuations as required.

It is our pleasure to work with the residents of Waterville. We thank you for your cooperation and look forward to providing enhanced services in the future.

	Assessment & Tax Data 1988-2019												
FISCAL YEAR	REAL ESTATE	PERS PROP	TOT TAXBLE	HOMESTEA D YALUE	HOMESTEAD. TAX	BETE	TAX RATE	TAXES RAISED	TIF TAX	COMMIT W/OYERLAY LESS HS & BETE	BATIO	COMMITMENT DATE	3 CHANGE TAXABLE YAL
1988/1989	\$305,283,540	\$45,087,020	\$350,370,560				\$24.90	\$8,724,226.94	\$0.00	\$8,724,226.94	80%	??????	
1989/1990	\$310,541,450	\$47,171,120	\$357,712,570				\$26.15	\$9,354,183.71	\$0.00	\$9,354,183.71	75%	??????	2.10%
1990/1991	\$318,460,270	\$48,441,840	\$366,902,110				\$26.80	\$9,832,976.55	\$0.00	\$9,832,976.55	70%	??????	2.57%
1991/1992	\$ 321,803,070	\$47,610,040	\$369,413,110				\$28.60	\$10,565,214.95	\$0.00	\$10,565,214.95	70%	??????	0.68%
1992/1993	\$322,267,040	\$48,115,920	\$370,382,960				\$30.00	\$11,111,488.80	\$0.00	\$11,111,488.80	70%	??????	0.26%
1993/1994	\$484,439,900	\$53,143,100	\$537,583,000				\$20.75	\$11,154,847.25	\$56,545.00	\$11,154,847.25	100%	??????	45.14%
1994/1995	\$489,032,000	\$55,907,600	\$544,939,600				\$21.10	\$11,498,225.56	\$57,498.77	\$11,498,225.56	100%	??????	1.37%
1995/1996	\$487,117,000	\$52,966,000	\$540,083,000				\$22.30	\$12,043,850.90	\$60,768.84	\$12,043,850.90	100%	??????	-0.89%
1996/1997	\$488,769,000	\$55,030,500	\$543,799,500				\$22.30	\$12,126,728.85	\$60,768.84	\$12,126,728.85	100%	July 23, 1996	0.63%
1997/1998	\$492,616,000	\$52,822,900	\$545,438,900				\$22.80	\$12,436,006.32	\$123,478.85	\$12,436,006.92	100%	July 23, 1997	0.30%
1998/1999	\$478,028,100	\$58,061,600	\$536,089,700	\$19,242,400	\$454,313.06		\$23.61	\$13,111,390.88	\$187,279.25	\$12,657,077.82	100%	July 23, 1998	-1.71%
1999/2000	\$467,832,200	\$56,597,000	\$524,429,200	\$19,053,400	\$469,666.31		\$24.65	\$13,396,846.09	\$169,220.67	\$12,927,179.78	100%	August 5, 1999	-2.18%
2000/2001	\$470,950,000	\$54,973,300	\$525,923,300	\$18,501,600	\$462,354.98		\$24.99	\$13,605,178.25	\$224,814.19	\$13,142,823.27	100%	July 28, 2000	0.28%
2001/2002	\$486,784,600	\$54,640,300	\$541,425,500	\$18,174,200	\$461,624.68		\$25.40	\$14,213,832.38	\$327,424.52	\$13,752,207.70	100%	August 15, 2001	2.95%
2002/2003	\$495,771,600	\$57,149,200	\$552,920,800	\$17,539,300	\$463,037.52		\$26.40	\$15,060,146.64	\$442,234.89	\$14,597,109.12	100%	August 15, 2002	2.12%
2003/2004	\$434,784,200	\$56,555,600	\$551,339,800	\$16,895,000	\$462,923.00		\$27.40	\$15,569,633.52	\$541,903.53	\$15,106,710.52	100%	August 15, 2003	-0.29%
2004/2005	\$521,312,000	\$54,301,200	\$575,613,200	\$16,342,300	\$447,779.02		\$27.40	\$16,219,580.70	\$541,753.40	\$15,771,801.68	100%	August 15, 2004	4.40%
2005/2006	\$523,649,600	\$62,387,100	\$586,036,700	\$31,618,900	\$425,274.21		\$26.30	\$16,189,661.44	\$702,955.52	\$15,764,387.23	100%	August 15, 2005	1.81%
2006/2007	\$529,012,005	\$66,588,300	\$595,600,305	\$29,338,735	\$379,936.62		\$25.90	\$15,805,984.52	\$766,576.11	\$15,426,047.90	93.50%	August 15, 2006	1.63%
2007/2008	\$532,837,715	\$80,038,500	\$612,936,215	\$30,444,081	\$379,028.81		\$24.30	\$15,641,140.56	\$836,606.32	\$15,262,111.75	85.80%	August 15, 2007	2.91%
2008/2009	\$546,064,944	\$83,644,500	\$629,709,444	\$26,677,520	\$325,465.74	\$115,761.89		\$15,806,138.06	\$911,916.50	\$15,725,602.50	74.80%	August 15, 2008	2.74%
2009/2010	\$553,874,146	\$77,716,600	\$631,530,746	\$25,507,894	\$308,007.82	\$188,236.55		\$15,749,160.88	\$1,041,535.74	\$15,440,584.03	72.60%	August 14, 2009	0.30%
2010/2011	\$560,170,908		\$632,481,608	\$21,270,656	\$256,843.17	\$213,323.50		\$15,744,597.50	\$1,105,840.22	\$15,482,176.67	79,20%	August 13, 2010	0.14%
2011/2012	\$561,114,484	\$66,758,700	\$627,873,184	\$21,175,568	\$260,988.88	\$256,735.56		\$15,994,798.42	\$1,010,996.97	\$15,654,834.50	79.20%	August 15, 2011	-0.73%
2012/2013	\$565,736,228	\$69,228,500	\$634,964,728	\$20,935,988	\$268,504.05	\$183,993.58	\$25.65	\$16,739,342.90	\$1,031,131.61	\$16,933,993.88	79.20%	August 15, 2012	1.13%
2013/2014	\$565,619,625	\$67,284,100	\$632,903,725	\$21,255,750	\$291,203.78	\$229,363.89	\$27.40	\$17,862,129.73	\$1,073,739.00	\$17,658,530.50	82.50%	August 15, 2013	-0.32%
2014/2015	\$572,646,369	\$64,181,300	\$636,827,669	\$21,978,646	\$301,107.45	\$226,509.05		\$17,976,694.63	\$1,094,076.90	\$17,591,714.89	86.90%	August 15, 2014	0.62%
2015/2016	\$575,794,509	\$59,276,600	\$635,071,109	\$23,299,526	\$323,863.41	\$251,722.86	\$27.80	\$18,230,563.10	\$1,342,083.90	\$17,831,885.87	86.90%	August 15, 2015	-0.28%
2016/2017	\$670,925,700	\$54,434,500	\$725,360,200	\$39,205,500	\$446,942.70	\$257,278.78		\$17,242,434.04	\$1,212,541.04	\$18,001,835.41	100.00%	August 15, 2016	14.22%
2017/2018	\$660,040,600	\$54,434,500	\$714,475,100	\$51,395,500	\$599,528.51	\$434,073.31	\$23.33	\$17,702,305.90	\$896,855.67	\$18,797,282.54	100.00%	August 15, 2017	-1.50%
2018/2019	\$669,720,000	\$55,271,300	\$724,991,300	\$50,559,000	\$798,516,21	\$382,871,28	\$25.27	\$19,501,917.64	\$1,145,173,63	\$20,746,288,31	100.00%	August 15, 2018	1.47%

Total Taxable				
1988/1989	\$350,370,560			
1989/1990	\$357,712,570			
1990/1991	\$366,902,110			
1991/1992	\$369,413,110			
1992/1993	\$370,382,960			
1993/1994	\$537,583,000			
1994/1995	\$544,939,600			
1995/1996	\$540,083,000			
1996/1997	\$543,799,500			
1997/1998	\$545,438,900			
1998/1999	\$555,332,100			
1999/2000	\$543,482,600			
2000/2001	\$544,424,900			
2001/2002	\$559,599,700			
2002/2003	\$570,460,100			
2003/2004	\$568,234,800			
2004/2005	\$591,955,500			
2005/2006	\$617,655,600			
2006/2007	\$624,939,040			
2007/2008	\$643,380,296			
2008/2009	\$656,386,964			
2009/2010	\$657,098,640			
2010/2011	\$653,752,264			
2011/2012	\$649,048,752			
2012/2013	\$655,900,716			
2013/2014	\$654,159,475			
2014/2015	\$658,806,315			
2015/2016	\$658,370,635			
2016/2017	\$744,962,950			
2017/2018	\$765,870,600			
2018/2019	\$750,270,800			
•				

Annual I	ncrease
1988/1989	\$0
1989/1990	\$7,342,010
1990/1991	\$9,189,540
1991/1992	\$2,511,000
1992/1993	\$969,850
1993/1994	\$167,200,040
1994/1995	\$7,356,600
1995/1996	(\$4,856,600)
1996/1997	\$3,716,500
1997/1998	\$1,639,400
1998/1999	\$9,893,200
1999/2000	(\$11,849,500)
2000/2001	\$942,300
2001/2002	\$15,174,800
2002/2003	\$10,860,400
2003/2004	(\$2,225,300)
2004/2005	\$23,720,700
2005/2006	\$25,700,100
2006/2007	\$7,283,440
2007/2008	\$18,441,256
2008/2009	\$13,006,668
2009/2010	\$711,676
2010/2011	(\$3,346,376)
2011/2012	(\$4,703,512)
2012/2013	\$6,851,964
2013/2014	(\$1,741,241)
2014/2015	\$4,646,840
2015/2016	(\$435,680)
2016/2017	\$86,592,315
2017/2018	\$20,907,650
2018/2019	(\$15,599,800)

SI	ate Valuation
92/93 -	\$574,900,000.00
3/94	\$549,100,000.00
4/95	\$544,600,000.00
5/96	\$547,950,000.00
6/97	\$529,100,000.00
7/98	\$532,300,000.00
8/99	\$532,150,000.00
9100	\$522,450,000.00
0/01	\$539,800,000.00
11/02	\$536,950,000.00
2/03	\$553,600,000.00
3/04	\$571,050,000.00
4/05	\$610,050,000.00
5/06	\$632,500,000.00
6/07	\$697,450,000.00
7/08	\$778,200,000.00
8/09	\$819,200,000.00
9/10	\$824,050,000.00
10/11	\$810,050,000.00
1/12	\$789,200,000.00
2/13	\$771,800,000.00
3/14	\$757,300,000.00
4/15	\$747,700,000.00
5/16	\$738,300,000.00
6/17	\$744,900,000.00
7/18	\$703,100,000.00
8/19	\$733,350,000.00
9/20	22 23 37



City Clerks Office

STAFF:

Patti Dubois, City Clerk Sarah Cross, Deputy City Clerk Mary Fortier, Administrative Clerk

CONTACT CITY CLERKS OFFICE

Hours:

Monday-Friday 8am-5pm

ADDRESS:

CITY HALL, 1 COMMON ST. WATERVILLE, ME 04901

PHONE: 680-4211

EMAIL:

scross@waterville-,me.gov

WEBSITE:

www.waterville-me.gov/clerk/

- In 2018 the most popular Waterville baby names were "Bentley, Charlotte and Oliver."
- There were 130 Waterville resident births and 261 babies were born in Waterville whose parents live elsewhere.
- There were 87 marriage licenses issued, and 31 ceremonies performed at City Hall.
- There were 294 recorded deaths over the year.

Personnel:

Patti Dubois continues to serve as Waterville's City Clerk. Ms. Dubois has maintained her Certified Clerk of Maine designation, and her Master Municipal Clerk designation through the International Institute of Municipal Clerks Association. Dubois serves as a peer instructor for the Maine Town and City Clerk's Association, and as Chair of the Elections Working Group and the On-Demand Training Committee, and is a member of the Awards Committee and Legislative Policy Committee.

Sarah Cross is working on achieving her Certified Clerk of Maine designation by taking several classes offered by the Maine Town and City Clerks' Association. Ms. Cross attended Year 1 of the New England Municipal Clerks' Institute held at Plymouth State College in Plymouth, NH through scholarship funding from the Maine Town & City Clerk's Association and the New England Association of City & town Clerks.

Mary Fortier moved from part-time to full-time as on July 1st and is shared with the Finance Department. Mary has attended several classes offered from the Maine Town & City Clerks' Association to broaden her understanding of the functions of the City Clerks' office and administration of voter registration.

Elections:

The new polling location at Thomas College has been well received by the voters in Waterville. We continue to work with the staff at the college to minimize disruptions to their students and streamline the flow of traffic. Additional signage was made by our Public Works Department to direct voters to enter the campus through the athletic field entrance.

A General and State Referendum Election was held on November 6, 2018, which included two citizen initiative questions, one state bond issue and a constitutional amendment. On the same date, a Regular & Special Municipal Election was held to elect City Councilors in Wards 1, 3, 5 and 7 and Board of Education members in Wards 1 and 7. In addition, a city referendum question was sent to the voters to ask whether there should be a ban on plastic bags in stores 10,000 square feet and larger.

U.S. Senator	
Brakey, Eric L.	1569
King, Angus S., Jr.	3403
Ringelstein, Zak	1021
U.S. Congress District 1	
Grohman, Martin J.	460
Holbrook, Mark I.	1650
Pingree, Chellie	3841
Governor	
Caron, Alan	89
Hayes, Teresea M.	345
Mills, Janet T.	3705
Moody, Shawn H.	1839
State Senate District 16	
Cyrway, Scott W.	2135
Kusiak, Karen	3805
Legislature District 109	
Rancourt-Thomas, Karen A.	1126
White, Bruce A.	2358
Legislature District 110	
Andre, Mark R.	792
Madigan, Colleen M.	1630
Register of Probate	
Ayers, Kathleen Grant	5056
Treasurer	
Davies, Richard	5024
Register of Deeds	
Bustin-Hathaway, Beverly	3560
Clark, Kristin Anne	2236
District Attorney District 4	
Maloney, Maeghan	4138
Sullivan, Kevin Patricia	1722

Question 1 - Citizen Initiative	
Yes	2884
No	3026
Question 2 - Bond Issue	
Yes	3988
No	1899
Question 3 - Bond Issue	
Yes	4326
No	1555
Question 4 - Bond Issue	
Yes	3733
No	2142
Question 5 - Bond Issue	
Yes	4409
No	1503

City Council Ward 1	
Morris, Michael James	346
Weeks, Catherine M.	342
City Council Ward 3	
Patterson, Robert Neal	240
Smith, Margaret K.	628
City Council Ward 5	
Chamberlain, Eric David	429
Coelho, J S.	500
City Council Ward 7	
Dickey, Zachary Aaron	91
Dunn, Heath A.	208
Thomas, Erik	316
Tompkins, Anthony George	32
Board of Education Ward 1	
Sylvester, Sara J.	577
Board of Education Ward 7	
Rancourt-Thomas, Karen A.	290
Trinward, Pamela J.	356
Question 1	
Yes	3052
No	2906

Elections Continued:

Several voters' qualifications to vote were challenged since they had only provided box number on the May-flower Hill campus as residence addresses on their voter registration documents; therefore, it could not be determined whether they resided at the Mayflower Hill campus or at the new Colby dorm building located at 150 Main Street.

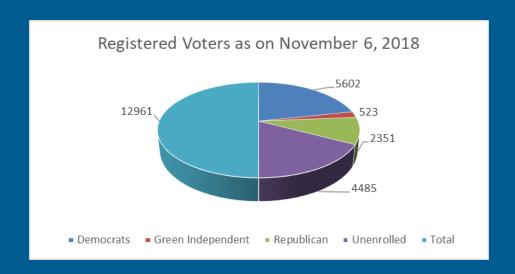
A recount for Ward 1 City Council was requested by candidate Weeks. The recount was conducted, and the results were upheld.

A recount was requested for City of Waterville Question 1. In accordance with state statute, the 164 challenged ballots and 5 disputed ballots were excluded from the recount which resulted in the outcome being overturned and the measure failing by 7 votes. As a result, the challenged ballots were sent to Supreme Court for a determination, who deferred the decision back to the Registrar. Subsequent follow up with verification of the residency of those challenged voters' ballots resulted in 145 votes being returned to the tally which flipped the result to the measure being finally approved by a vote of 3046 in favor and-2927 opposed

Voter Registration:

During this fiscal year, 1,170 new voters were registered, and 1,258 records were changed. 933 voters were canceled due to the voter's passing, deletion of duplicate voter records, or for voters moving outside of the municipality.

The Registrar of Voters held 165 hearing for the voters whose qualifications were challenged at the November 6, 2018 election. 77 voters came in to provide the physical residence address that was missing. The decision of the registrar was appealed to the Voter Registration Appeals Board, whose members include Roland Hallee (Chair), Roger Collins (Republican representative) and Kim Lane (Democrat representative). Hearings were held over a two-day period at which the challenged voters, the challengers and the registrar were provided an opportunity to testify and ask questions. The Board unanimously voted to uphold the decision of the Registrar of Voters, based on the fact that an oath of residency is allowed as proof of residency and that a letter had been provided by Colby College verifying the residence address of the voters.



Pine Grove Cemetery:

Roland and Joan Hallee work as the cemetery Superintendents. In their roles, they coordinate burials with families and funeral directors, prepare deeds for sales of cemetery lots, and work with the Parks & Recreation staff to maintain the cemetery grounds. Between July 1, 2018 and June 30, 2019, 35 burials were coordinated, and two one lot was transferred. Burial revenue was \$8,575 and lot sale revenue was \$212.50.

City Council Meetings:

24 regular meetings of the City Council were prepared, recorded and attested. All historic City Council meeting packets have scanned and saved in electronic format.



Photo courtesy of David Learning of the Morning Sentinel

Committees/Commissions:

In conjunction with the Mayor's office, current membership and terms are tracked throughout the year for 125 members serving on 20 boards, committees and commissions. In December 2018, Mayor Isgro conducted interviews for applicants interested in serving on a board, committee or commission. All new appointees were approved and sworn in at the City Council meeting of January 2, 2019.

Business Licenses:

The City Clerk's staff works closely with the Police Department, Fire Department, Assessor's Office and Tax Collector when administering the business licensing process.

Over this fiscal year, the City Clerk's office administered the following business licenses:

Victualers Licenses	94	Innkeeper	13
Outdoor Dining	4	Mobile Food Vendor	13
Special Amusement:	13	Pawn/Secondhand	25
Theater	14	Canvassing	10
Off Premise Liquor	295	Dog Licenses 1,	,703

Public Access Officer:

As the city's Public Access Officer, the management of all Freedom of Information Requests (FOIA) received by any department are administered by this office. Although many records are on file in this office, the Public Access Officer must often serve as a liaison between the requestor and the department that physically houses the record. All requests must be acknowledged within 5 days of receipt, and the information provided to the requestor within a reasonable period. Denials of requests must be made in writing within 5 days of receipt of the request. During this fiscal year, the city has received and responded to 50 FOIA requests.

Closing:

It has been a privilege to serve the citizens of Waterville over the past year. Our mission continues to be to serve the citizens of Waterville with professionalism, in accordance with state and federal laws, and local ordinances.

Getting Married in Waterville

The City Clerk's Office can assist with:

-Applying for a marriage license (during the hours of 8am-4pm) -Performing marriage ceremonies as mail, if you send a copy of your curnotaries during normal business hours for a flat fee of \$125 -Our website also provides info about facility rentals for marriage ceremonies and receptions, catering, officiants: www.waterville-

me.gov/clerk

Hunting & Fishing

Hunting and fishing licenses can be purchased in the City Clerk's or Finance offices during regular business hours (7:30AM to 5:00PM) or by

You may also purchase your license by utilizing the State of Maine's online services.

Dog Licensing

All dogs six months & older must have a license. Dogs must be licensed by January of each year. In order to obtain a license, the owner must present a current State of rent license and the appropriate fee. Maine Rabies Certificate from a veterinarian. Dog Licenses can be obtained at the City Clerk's office, by mail, and online through State Online Dog Licensing. FMI, including what you will need to obtain a dog license, call 680-4211 or visit our website: waterville-me.gov/

Economic & Community Development



CENTRAL MAINE GROWTH COUNCIL (CMGC)

50 ELM STREET,
WATERVILLE, ME 04901
PHONE: 207-680-7300

www.centralmaine.org

Facebook.com/
CentralMaineGrowthCouncil

The City of Waterville recognizes economic growth as a critical factor in the continued health of the community. The City currently has on-staff a City Planner, a Code Enforcement Officer and a City Engineer available to assist in this regard.

All requests relating to economic development activities are forwarded to the Central Maine Growth Council. This agency serves as the "clearing house" for all major economic development opportunities in Waterville and in the greater Waterville area.

In addition, the City is an active participant in the following economic development organizations:

☑ Mid-Maine Chamber of Commerce — The Mid-Maine Chamber of Commerce is dedicated and committed to promoting, educating and advocating for business prosperity and regional economic improvement.

Contact info: 50 Elm Street, Waterville Phone: (207) 873-3315 | www.midmainechamber.com

■ Waterville Creates! — Waterville Creates! works directly with community arts, creative and cultural institutions to promote Waterville as a major arts destination for Maine residents and visitors to the state. Contact info: 93 Main Street, Waterville Phone: (207) 616-0292 | www.watervillecreates.org

Maine Legislature. FirstPark, established by the KRDA is a quasi-municipal entity created by the Maine Legislature. FirstPark, established by the KRDA, is a 285 acre business park campus. Contact info: 46 C FirstPark Drive, Oakland | Phone: (207) 859-9716 | www.firstpark.com

☑ Kennebec Valley Council of Governments (KVCOG) — KVCOG provides a broad array of planning and technical assistance support services for the 46 municipalities it serves, such as state and federal financial pro-grams for investing in economic development infrastructure projects.

Contact info: 17 Main Street, Fairfield | Phone: (207) 453-4258 | www.kvcog.org









City Planning

Ann Beverage, Director
-Planning, Floodplains & Zoning-

CONTACT PLANNING:

Hours:

Monday-Friday 9am-1pm

ADDRESS:

CITY HALL

1 COMMON STREET
WATERVILLE, ME 04901

PHONE: 680-4221

EMAIL:

agbeverage@waterville-me.gov

WEBSITE:

www.waterville-me.gov/planning

PLANNING BOARD MEMBERS (2018-2019):

Mark Champagne

Alek Fortier

Scott Fortin

Tom Nale

Cathy Weeks

Paul Lussier, Chair

Bruce White

PLANNING DEPARTMENT:

The half-time City Planner is staff to the Planning Board and assists surveyors,

appraisers, realtors, potential developers, and Waterville citizens with development issues.

PLANNING BOARD:

The 7-member Planning Board reviews site plans, subdivisions, and zoning ordinance and map change requests.

DEVELOPMENT PROJECTS:

The Planning Board held public hearings and approved the following projects during FY 2019:

- ♦ BFP LLC: the conversion of an existing retirement home at 110 College Avenue to apartments.
- ♦ Kennebec Sanitary Treatment District: the construction of a solar array off Water Street.
- Waterville Redevelopment Company III, LLC: revisions to a previously approved plan for redevelopment of 30 Chase Avenue, formerly Seton Unit.
- Merici Woods LP: revisions to a previously approved site plan for the conversion of Mount Merici convent at 21 Chase Avenue to twentyeight apartments for targeted-income senior citizens.
- Kevin Violette: Holmes Farm South Estates, a ten-lot subdivision off Stream View Drive.
- Double Eagle Properties, LLC: revisions to a site plan for an expansion of Punky Meadows Mobile Home Park off West River Road.
- Central Maine Power Company: the construction of a second 115 kV transmission line across the Messalonskee Stream from Quarry Road to County Road.
- New Dimensions Federal Credit Union: a 13,736 square foot branch to be constructed at 94 Silver Street.
- Waterville Retail Management, LLC: a dental office at 333 Main Street.
- ♦ Paul Lussier: revisions to a previously approved plan for Fieldstone Meadows at Fieldstone Landing.
- ♦ Elm City 9, LLC: a 47,692 square-foot hotel to be constructed at 9 Main Street.

ZONING MAP CHANGES:

The Planning Board made the following recommendations to the City Council for changes to the Zoning Map. The City Council subsequently adopted all changes:

- Philip Roy (AJMA Inc.) and John Goodine: rezoning for three parcels, 257 and 259 Main Street and 11
 Hillside Avenue (Assessor Map 52, Parcels 306, 307, and 308) from Residential-C (R-C) to Commercial-A
 (C-A).
- ♦ Frederick Fischer: rezoning for 315 Main Street (Assessor Parcel 57-101) from Commercial-B (C-B) and Residential-B (R-B) to Commercial-A (C-A) in its entirety.
- ♦ Children's Discovery Museum: rezoning for 7 Eustis Parkway, Assessor Parcel 57-88, from Residential-B (R-B) to Contract Zoned District/Commercial-A (CZD/C-A). The condition of the contract is that the only permitted uses of the property are a children's museum, a daycare center, and the existing church.
- Brian Bernatchez of Golden Pond Wealth Management: revisions to the conditions of the Zoning contract for 129 Silver Street (Assessor Parcel 38-137) and amendments to the definition of "professional office" in order to construct an addition to his building and expand his parking lot.





Renderings of future Lockwood Hotel courtesy of Baskervill Architects



Draft floorplans for the redesigned Children's Discovery Museum, coming to Waterville



Code Enforcement

Dan Bradstreet, Director

CONTACT CODES
HOURS:

Monday-Friday 8am-5pm

Address:

CITY HALL

1 COMMON STREET
WATERVILLE, ME 04901

PHONE: 680-4221

EMAIL:

dbradstreet@waterville-me.gov

WEBSITE:

Waterville-me.gov/codes

The City of Waterville has

adopted the following codes:

- 2015 Maine Uniform Building and Energy Code
- State of Maine Plumbing Code
- ♦ 2014 National Electrical Code
- NFPA 101 Life Safety Code Current Edition Adopted by the State of Maine

The City of Waterville continues to experience phenomenal growth in new buildings and renovations to existing buildings. While permit fee revenue has dipped slightly, the number of permits issued is on par with last year. I'd like to take this opportunity to remind all residents to contact my office before commencing with any type of construction work (i.e. new structures, renovations, electrical, plumbing, etc.). This will help to ensure that all projects fall within the requirements of the city's Zoning Ordinance, that all proper permits are acquired, and that all work complies with current code requirements.

Garth Collins retired on Wednesday, March 14th, 2019. Garth spent 17 years as the city's Code Enforcement Officer, and spent a year and a half as the Ordinance Compliance Officer. Having access to the relationships and experiences that he's acquired over the years has been an enormous benefit to the City of Waterville, and has aided in the maintaining of department efficiency during my transition to the Code Enforcement Office. Both I and the city have greatly benefited from all of his hard work during the 17 years prior to my coming on board. His work is greatly appreciated, and we wish him well on his next endeavor.

WATERVILLE CODE ENFORCEMENT STATEMENT OF PURPOSE

The purpose of the code enforcement office is to ensure that any proposed, new, or ongoing construction taking place within the city of Waterville complies with all demolition, zoning, land use, structural, plumbing and electrical requirements at the Municipal, State and Federal level.

The City of Waterville Code Enforcement Office is responsible for ensuring that all construction undertaken in the City adheres to applicable building codes. The City has adopted standard state and federal codes to maintain safe building practices. City inspections must be completed at certain stages of construction projects, as noted on applicable permits and permit applications.

The code enforcement office has no jurisdiction or certification and is not trained to recognize tenants' rights violations, or act against, or give advice to someone whom suspects that their rights have been violated. If a tenant feels that their rights have been violated, they have the right to contact an attorney and discuss the matter with them.

The Code Enforcement Office is tasked with enforcing uniform building standards across the city, to protect the properties of Waterville residents by helping to maintain and increase property values. The Code Enforcement Office reminds property owners of their responsibility to maintain their property to the minimum standards set by the City of Waterville Property Maintenance ordinance. To this end, the Code Enforcement office investigates violations and enforces City Ordinances in a fair and equitable manner without prejudice or bias.

Please note: The Code Enforcement Office is not able to provide legal advice in civil matters. This includes property boundary disputes and tenant-landlord disputes and evictions.

Neither the city, the state, nor the country has an ordinance or policy in place regarding mold.

CODE ENFORCEMENT 2019 ACTIVITY SUMMARY

<u>Phone Inquiries</u>		<u>Inspections</u>	
Responded	1,488	Building	157
		Electrical	131
<u>Email Inquiries</u>		Plumbing	103
Responded / Sent	2,666	<u>Health & Welfare</u>	<u>6</u>
		Total Inspections Performed	397
<u>Complaints</u>			
<u>Legitimate</u> Complaints Received	44	*Permit Fees	
<u>Legitimate</u> Complaints Addressed	44	Building Permits	\$ 133,018.68
<u>Legitimate</u> Complaints Resolved / Closed	39	Sign Permits	\$ 1,090.52
		Electrical Permits	\$ 6,285.50
<u>Notices Sent</u>		Plumbing Permits	\$ 5,790.00
Certificates of Occupancy	27	TOTAL PERMIT FEES	\$ 146,184.70
Violation Notice (1st Warning)	48	Fines	\$ 100.00
Correction Order (2nd Warning)	<u>7</u>		
Total Notices Sent	82	<u>Open Permits</u>	
		Building Permits	104
<u>Issued Permits</u>		Plumbing Permits	37
Building Permits	165	Electrical Permits	<u>65</u>
Electrical Permits	113	TOTAL OPEN PERMITS	206
Plumbing Permits	48		
<u>Sign Permits</u>	<u>24</u>		
Total Issued Permits	350		



City Engineer

Nick Champagne

CONTACT THE CITY

ENGINEER:

HOURS:

MONDAY-FRIDAY

8AM-5PM

ADDRESS:

CITY HALL

1 COMMON STREET Waterville, ME 04901

PHONE: 680-4232

EMAIL:

nchampagne@waterville-me.gov

WEBSITE:

waterville-me.gov/engineer

Greetings from the City Engineer!

The past year has been one of the busiest development seasons we have seen here at the City in many years. A number of municipal and/or private projects have surfaced, are currently under construction or have completed over the past year. Before I provide a brief summary of those projects, I wanted to take a few words to describe the function of my role as City Engineer. My office serves 3 primary functions:

Review Development Projects

Manage City Projects

Preserve City Assets

Day-to-day duties of this office revolve around a combination of the above primary functions. I provide on-call technical support/guidance for all City Departments and serve as an ad hoc member of many Council sub-committees. Each day presents new challenges and it certainly keeps me on my toes! It is rewarding to be a part of team working towards the common betterment of our beloved City of Waterville.

RiverWalk at Head of Falls Project

The construction of the RiverWalk at Head of Falls was completed in September 2018, with its ribbon cutting ceremony held on October 6, 2018. The park has notably attracted many from afar to come and experience the newly constructed recreational facility.

Main Street BUILD Grant Project

The BUILD grant is the backbone to a \$9.2 million investment into downtown Waterville. The grant will support this effort by converting Main Street and Front Street to two-way traffic, which will direct traffic into downtown to spur more economic activity, increase property values, and improve flow for commuting traffic. At the same time, the project also includes several improvements to make downtown Waterville a safer and more attractive pedestrian environment. These improvements include:

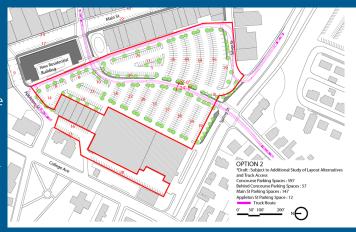
- Improved downtown intersections and gateways, including making the Spring Street intersection safer for pedestrians,
- ♦ Rebuilt downtown sidewalks,
- Reimagined downtown streetscapes (e.g., benches, plantings),
- ♦ Improvements to Castonguay Square

Maine DOT is managing the design and construction of the project. Design will be completed by Summer 2020, with construction anticipated to begin in 2021.

Concourse Redesign Project

With the increased development downtown, the City is working to ease the increasing public concern for parking, specifically on Main Street and in the Concourse. Colby College teamed up with the City by providing a gift to fund the redesign of the Concourse in an attempt to optimize the design of the parking lot by reducing dead space and optimizing traffic flow.

The City contracted with CES, Inc. to conduct the design and prepare bid documents. It is anticipated this project will be bid in Winter 2019, with construction start anticipated for Spring 2020, which depends on construction costs/funding.



A draft concept plan that will be used as basis for Concourse Redesign.

Upper Main Street Traffic Improvements

The City fields a number of calls with concerns about traffic on Upper Main Street near Armory Road and Waterville Commons Drive. As part of my report, I wanted to share with the public the efforts we have taken or are taking in attempt to find a solution to ease traffic during peak times. The effort to improve traffic in this area extends even to the Maine Department of Transportation.

1. Waterville Commons Drive & Main Street Intersection Redesign Project

The City received private funds (via development impact fee) to pay for the redesign of the Waterville Commons Drive & Main Street intersection. The intent is to review the existing intersection and consider adding an additional turn lane onto Waterville Commons Drive. The design will sit on the shelf until construction funds become available to implement and it is accepted by the City Council.

2. Maine DOT Adaptive Traffic Signal BUILD Project

Another project of note is a Maine DOT project that aims to improve traffic congestion on upper Main Street via an 'adaptive signal' improvement. Essentially, each turning signal from I-95 to Eustis Parkway will be upgraded with a new adaptive type turning signal. Each signal will be equipped with cameras and sensors to collect traffic data real-time. The intersections will be able to 'adapt' to varying traffic conditions by increasing or reducing signal times to flush heavy traffic. Construction / implementation by MDOT is anticipated for Summer 2020.

Moving Forward

Combining the construction of the above summarized projects along with the private development construction, Downtown Waterville will be under construction in some fashion for the next 2-3 years. Embrace the change and inform yourselves of the scope of work for these projects, especially if you frequent, live or work in or around Main Street. The finished product of all these projects will be a site to see, but we must work together as a community to make sure the projects proceed smoothly.

Feel free to reach out to me with any questions or if you would like to expand dialogue on any of the above mentioned projects!

Respectfully Submitted,

Nick Champagne



City Public Works crew installs drain lines at the Alfond Municipal Pool site for the slide replacement project.











Emergency Services



Waterville Fire & Rescue

CONTACT WFD:

Hours:

AVAILABLE 24 HOURS/DAY; 7 DAYS A
WEEK

ADDRESS:

7 COLLEGE AVENUE WATERVILLE, ME 04901

PHONE: 680-4735

EMAIL:

dlieberman@waterville-me.gov

WEBSITE:

www.waterville-me.gov/fire

On behalf of the members of the Waterville Fire Department, it is my privilege to submit our Annual Report for the fiscal year (FY) 2019: July 1, 2018 to June 30, 2019. FY 2019 was a year of transition. On July 1, 2018, I was hired to take over for Chief David Lafountain upon his retirement. The City of Waterville was fortunate to have his 34 plus years of

experience in emergency services serving our residents. During his 10-year tenure as Fire Chief, many advances in hazardous materials,

technical rescue, and emergency medical services were realized. The department wishes Chief Lafountain and his family a happy and healthy retirement.

Our service demands continue to rise, and FY 2019 was no different. The Waterville Fire Department responded to 3,491 calls for service during that time; 82 of this year's calls were for fires and 29 of those were

building fires. Many of our calls for service were for emergency medical service (EMS) requests where we responded to over 2,712 calls. We

provided mutual aid to surrounding communities 51 times and received mutual aid assistance 29 times in 2019.

Beyond answering emergency calls, we prepare ourselves for the challenges we face



through a comprehensive training program that meets or exceeds national standards established for both fire and EMS service. Countless hours are also spent in Fire Prevention and Code Enforcement inspections as well as Public Fire Safety Education activities.

I would like to thank the Officers and members of the Waterville Fire Department for their commitment and dedication to our great City. Each year members devote hundreds of hours to ensure the safe and

efficient operations of the department and this year was no different. I would also like to thank the families that provide a foundation for each member. There are many holidays, events, and life experiences missed as a result of placing the community first. Without the family's support and understanding, it's likely the department would suffer tremendously.

We truly have some of the best employees, residents, and visitors a community could have. We are very grateful to have the support of other City departments, residents, business owners and the City Council nearly every day. It is my privilege to serve as the Fire Chief for the City of Waterville. If you have questions, comments, or concerns, please don't hesitate to contact me. Feel free to visit our department Facebook page for the latest department news and information.

Incident Breakdown	#
Fire/Explosion	82
Overpressure Rupture	2
EMS/Rescue Calls	2,712
Hazardous Condition	134
Service Call	88
Good Intent Call	280
False Call	184
Special Type/Complaint	9
Total For All Incidents	3491

Respectfully Submitted, Shawn J. Esler, Fire Chief

City of Waterville 2018-19 ANNUAL REPORT

Fire Department Personnel

Adm	inistration
Fire Chief Shawn J. Esler	Debra Lieberman, Executive Assistant

Career Firefighters					
B Shift	C Shift				
Capt. Rodney Alderman	Capt. John Gromek				
Lt. Mark Hamilton	Lt. Scott Holst				
Rescue Tech. Shawn Stetson	Rescue Tech. Glendon Bordas				
Firefighter Alan Nygren	Firefighter Edward Moult				
Firefighter Benjamin Jandreau	Firefighter Jesse Morkeski				
	C Shift: Glen Bordas, Jesse Morkeski,				
	Capt. Rodney Alderman Lt. Mark Hamilton Rescue Tech. Shawn Stetson Firefighter Alan Nygren				

Capt. John Gromek, Ed Moult, Lt. Scott Holst

Capt. Eion Pelletier, Nate Gromek, Dan Brown

Capt. Rodney Alderman, Al Nygren, Ben Jandreau

Call Firefighters					
Company # 1		Company # 2			
Capt. Michael Folsom	Firefighter Clyde Warman	Capt. Drew Corey	Firefighter Brittany Corey		
Lt. Steven Francoeur	Firefighter Dylan Therriault	Lt. Jed Corey	Firefighter Mark McMahon		
Lt. James Roy	Firefighter Cormick Frizzell	Lt. Troy LaCroix	Firefighter Summerrose Alexis		
Firefighter Michelle Grass	Firefighter Molly Hillman	Lt. Daniel Mayotte	Firefighter Jared Goss		
Firefighter Allan Carrier	Chaplain Craig Ripportella	Firefighter Rachel Corey	Firefighter Calvin Wetmore		



Company #1: AJ Carrier, Connor Osborn, Lt. Steve Francoeur, Molly Hillman, Cormick Frizzell, Michelle Grass, Arthur Cassidy, Capt. Mike Folsom, Dylan Therriault, Lt. Jim Roy.



Company #2: Lt. Troy LaCroix, Lt. Jed Corey, Capt. Drew Corey, Lt. Dan Mayotte, Summerrose Alexis, Mike Brochu, Brittany Corey, Calvin Wetmore, Jared Goss.



DO YOU HAVE AN INTEREST IN SERVING YOUR COMMUNITY?

Waterville Fire Department conducts a hiring process annually after July 1st. Residents who are 18 years of age, have no criminal history, have a valid drivers license, and have sound moral compass are encouraged to apply. An application can be found online or at Central Fire. Applications received outside of our annual hiring will be kept on file until openings come available.

Fire Suppression, Prevention & Education

Fire Suppression

In FY2019, fires were responsible for approximately \$1,279,617 in damage here in the City of Waterville. The fire department responded to 29 building fires during that time. Our fire suppression crews are some of the best in the business. There is no question that our response times, coupled with experienced staff, aid in our ability to extinguish fires. We logged thousands of hours training annually.



Fire Inspections

While WFD conducts fire prevention inspections year-round, our busy season is generally April through November. City Ordinance requires all businesses holding a City-issued license (victualer, innkeeper, etc.) to have a fire prevention and code violation inspection on a regular basis. We also inspect apartment buildings having more than three units on a rotating schedule. In FY2019, we conducted 90 inspections and cited 256 violations.

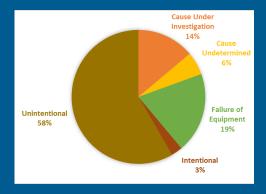


In FY2019 the Waterville Fire Department spent 95.25 hours delivering fire prevention & educational seminars in our school system. We conduct station tours, participate in Touch-A-Truck events, and provide opportunities to non-City agencies, such as hands-on fire extinguisher training. We also have Juvenile Firesetter Intervention Specialists that work with local agencies to rehabilitate a child who may have lit fires or has an attraction to fire. Over the years our fire prevention programs have positively impacted the community, reducing the damage and overall cost of fire protection.



Fire Investigations

In FY2019 the Waterville Fire Department conducted 36 fire investigations after responding and extinguishing a report of a fire. When a fire is suspected arson or staffing is unavailable, we generally contact the Office of the State Fire Marshal to assist. A very small percentage of fires are undetermined. Waterville Fire Investigators spend many hours in advanced training in fire science, scene preservation, photography, and fire investigation techniques. We then take the information learned from those fires to further prevent fires through our fire prevention program.



Emergency Medical Services

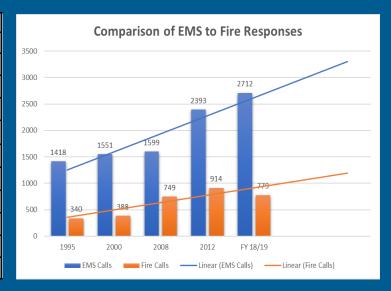
In FY 2019 we saw an increase in **194** EMS calls over the previous year indicating a **7.15%** increase in demand for EMS in a single year. Although the actual number of requests for service is 2,712, we generated 2,988 patient care reports indicating multiple patients were evaluated at times.

Grant Funded Advanced EMT Program

WFD received a FEMA grant in the fall in the amount of \$38,096 to fund an Advanced Emergency Medical Technician course. Twenty -one firefighters and EMTs from Waterville, Winslow, Fairfield, Albion and Oakland Fire Departments, and Delta Ambulance attended. Students completed a six-month program consisting of 456 hours of classroom and clinical training before a comprehensive testing process.



Top Dispatch Reasons				
Falls	469	15.70%		
Sick Person	392	13.12%		
Breathing Problem	312	10.44%		
Chest Pain	227	7.60%		
Traffic Incident	198	6.63%		
Convulsions/Seizure	166	5.56%		
Unknown Problem	128	4.28%		
Medical Alarm	109	3.65%		
Unconscious/Fainting	107	3.58%		
Abdominal Pain/Problems	89	2.98%		
Overdose/Poisoning/Ingestion	86	2.88%		





How CPR is changing (and saving) lives

Our EMTs and Paramedics performed cardiopulmonary resuscitation (CPR) 30 times in FY2019. We are pleased to report that 7 of those patients resulted in a return of spontaneous circulation (ROSC) which was sustained for over 20 minutes. This indicates that 23% of the patients are positively responding to the implementation of high-performance CPR. WFD is focused on improving this percentage thus improving patient outcomes.

Dr. Tim Pieh has agreed to assist the Waterville Fire Department to ensure our residents receive the highest quality of medical care within our means. His medical expertise has assisted with the development of pediatric jump kits to better handle childbirth and pediatric emergencies. We responded to 90 pediatric calls in FY2019. He also provides quality improvement feedback and reviews all cardiac related calls to improve the department's overall service delivery.



Dr. Timothy Pieh
Dept Medical Director

Special Operations:

The Waterville Fire Rescue stands ready to handle a vast array of emergencies including, but not limited to:

- ♦ Water Rescue
- ♦ Ice Rescue
- ♦ Mass Casualty Incidents
- ♦ Trench Rescue
- ♦ Car Accidents
- ♦ Large Animal Rescue
- ♦ Active Shooter Events
- ♦ Low Angle Rescue
- ♦ High Angle Rescue
- ♦ Air Bags, Cribbing, Stabilization
- ♦ Extrication and/or Disentanglement
- ♦ Wilderness Rescue Search
- ♦ Snowmobile Operations
- ♦ Confined Space Operations



Waterville Fire Department is a very progressive agency with many specialties unknown to the general public. One of those specialties includes responding to hazardous materials and weapons of mass destruction. Although incidents are far and few between, the effects of such an incident could result in significant loss of life, loss of property, and economic failure.

Waterville Fire Department staff make up nearly all the technicians functioning on the Central Maine Emergency Response Team, which is essentially housed within our station. We are the first response agency for all of Kennebec and Somerset Counties. This translates to providing HazMat services to over 5,000 square miles and over 170,000 residents. The specialized equipment required for this mission can be extensive however, all the equipment is purchased by the State of Maine for our use. During a deployment all costs associated with this response are coveredby the State of Maine. Activations of the Team may be responder initiated, initiated by Emergency Management, or initiated by the Governor.







Waterville Police Department

Contact WPD:

Hours:

AVAILABLE 24 HOURS/DAY; 7 DAYS
A WEEK

ADDRESS:

10 COLBY STREET
WATERVILLE, ME 04901

PHONE: 680-4700

WEBSITE:

www.waterville-me.gov/police

Department Personnel

Joseph Massey, Chief

William Bonney, Dep. Chief

Administration

Kathleen Kenney-Haley, Executive Assistant

Records Division

Judith LaPlante, Records

Clerk

Facility Maintenance

Bob LaPlante

Animal Control

Andrew McMullen

Detective Division

Det. Sgt. Lincoln Ryder

Duane Cloutier

Chase Fabian

Daryl Gordon

Damon Lefferts

Communications Division

Sgt. Jennifer Weaver

Paige Ames

Sarah Batteese

Kecia Blaisdell

Tanaya Doody

Theresa Dessent (Res.)

Carolyn Dodge

Addie Gilman

Ryan Karagiannes

Brandy Stanley

Patrol Division

Sgt. David Caron

Sgt. Jason Longley

Sgt. Kyle McDonald

Sgt. Joshua Woods

Tanya Allen

Daniel Ames

Nathan Bernier

Robert Bouley

Steve Brame

Ryan Dinsmore

Scott Dumas

Codey Fabian

Paul Heath

Timothy Hinton

Matthew Libby

Timothy Locke

Spencer Maestas

Luis Rodriguez

Tristan Russell

Linda Smedberg

Cody Vique



New Position Added

The police department welcomed part-time Parking Enforcement Officer Anna Grant on April 5, 2019.

MDEA Personnel. One officer is contracted as a full-time MDEA Agent.





Training Hosted by the Waterville Police Department

Waterville Police Department hosts a variety of law enforcement officer, public safety dispatcher, and community training including:

<u>Regional Crisis Negotiator</u>. An eight-hour scenario-based training held in September 2018. Maine crisis negotiators work through mock crisis scenarios.

Reid Interview & Interrogation. A four-day class, including a 1-day advanced class, was held in January 2019. It is taught by international company John E. Reid & Assoc.

<u>CIT -Crisis Intervention Training</u>: A five-day class with instruction including verbal skills and de-escalation techniques when answering calls involving people with mental illness.

<u>Low Speed E.V.O.C.</u> (Emergency Vehicle Operational Course). One-day training put on by MCOPA Dist. 4 and hosted by the police department at Waterville's airport September 2018 and May 2019. Instructors from Waterville PD and other local agencies with law enforcement trainees both in the classroom and in the field.

In addition to the training mentioned above, members of the police department lecture and instruct on law enforcement topics at the police station, throughout New England, and internationally.

Grants

Grants Awarded Include

2018	Byrne Justice Assistance Grant	\$15,956
2018	Bulletproof Vest Grant	\$6,000
2019	BHS Impaired Driving Grant	\$4,338
2019	BHS Speed Grant	\$3,583
2018	Healthy Northern Kennebec -Underage Drinking	\$1,500

On-going Programs that Continued into F/Y 2018/2019

<u>Operation HOPE</u> (Heroin Opiate Prevention Effort). A fundamental operational philosophy focusing on enforcement, education, and treatment. Treatment is the primary focus of the operation as the Waterville Police Department will attempt to place each individual who presents at the police department asking for help into a residential treatment facility.

<u>Drug Take Back Initiative</u>. There is an Unwanted Medication Depository in the police department's lobby for area residents to use as a secure drop off site for unwanted prescription drugs.

<u>Midnight Crisis Team</u>. The Midnight Team is a group of mental health professionals from Crisis & Counseling Centers who work with the Waterville Police Department to assist those with mental health issues in times of crisis.

On-going Programs that Continued into F/Y 2018/2019 Continued.

<u>Elder Service Officer</u>. Sergeant David Caron is a designated officer who has received enhanced training regarding elder-related law enforcement topics. The Elder Service Officer makes scheduled visits to local facilities to discuss relevant topics with elderly residents. This is a proactive approach in our protection of the elderly.

<u>School Resource Officer</u>. Officer Linda Smedberg is the designated officer working with the Waterville School System to help create a link between the staff, students and Police Department.

<u>Are You O.K.? Program</u>. Free for Waterville, Winslow and Oakland residents. It is an automated calling service that calls the resident daily at a pre-determined time.

Other Events/Activities

Golf Classic Charity Game. The Waterville Police Dept. hosted its 5th charity golf classic at the Waterville Country Club on July 30, 2018. With the help of 25 golf teams and generous sponsors and donators, we were able to turn over \$8,798 to be split between Waterville's High Hopes Clubhouse and the Glenn Strat-

Statistics

Uniform Crime Reporting (U.C.R.) Statistics by calendar year

PART 1 CRIMES-Reported	<u>2016</u>	<u>2017</u>	<u>2018</u>
RAPE	15	13	16
ROBBERY	13	12	8
BURGLARY	74	65	48
ASSAULT	223	205	258
LARCENY/THEFT	588	623	489
MOTOR VEHICLE THEFT	14	12	22
TOTAL # OF PART 1 CRIMES (ACTUAL OFFENSE)	927	899	816
TOTAL # OF PART 1 CRIMES SOLVED	422	395	433

OTHER STATISTICS	<u>2016</u>	<u>2017</u>	<u>2018</u>
TOTAL ADULT ARRESTS	1,191	1,259	1,186
TOTAL JUVENILE ARRESTS	126	77	91
OPERATING UNDER THE INFLUENCE	307	272	289
DRUG-RELATED ARRESTS	95	75	89
POLICE OFFICERS ASSAULTED	11	11	13









Human Resources

Bobbie-Jo Greene, Human Resources Officer

CONTACT H.R:

Hours:

Monday-Friday 7AM-4PM

ADDRESS:

6 WENTWORTH COURT WATERVILLE, ME 04901

PHONE: 680-4215

EMAIL:

hr@waterville-me.gov

WEBSITE:

www.waterville-me.gov/ humanresources The Human Resource Office is operated with one staff person that is shared with the Parks and Recreation Department. The Human Resource Officer is responsible for supporting city departments in a number of key areas including employee recruitment, compensation and benefits, labor and employee relations, personnel file management, and workplace safety. The City currently employees 109 full time employees and 140± part time and seasonal employees.

Some of the Human Resources accomplishments during the 2018-19 fiscal vear included:

RECRUITMENT AND HIRING: During the 2018-19 fiscal year, the City hired 11 full time employees to fill vacant positions. The Human Resource Office, along with the respective Departments, reviewed 129 applications for the 11 positions. Each year the City focuses on finding new avenues for recruitment. Currently the City advertises positions in local newspapers, online, and on the City's website and Facebook page.

SAFETY AWARENESS: The City of Waterville is dedicated to providing all of our employees with a safe working environment. The City has a safety committee comprised of representatives from each of the major departments including Public Works, Fire, Police, Parks and Recreation and Administrative offices. The City's workplace injuries are shown below:

Fiscal Year	FYI Claims (no medical or lost time)	Medical Only	Lost Time	Total Claims
2013 – 2014	18	10	3	31
2014 – 2015	12	5	5	22
2015 – 2016	22	15	9	46
2016 – 2017	31	7	4	42
2017 – 2018	10	17	5	32
2018 -2019	18	10	7	35

LABOR RELATIONS: The City currently has five separate union contracts to maintain. This covers administrative employees, fire, police, and parks & recreation/public works. During the 2018-19 fiscal year, the City completed two contracts for the Police Department and one for our AFSCME General Government union. The City is in the process of negotiating contracts for our Public Works/Parks and Recreation Union, as well as the Fire Department Union. Those contracts expired on June 30, 2019.



City Employees: New Faces



Benjamin Jandreau began work with the Fire Department as a Firefighter on 8/27/18



Brandon Mayhew was hired as a Fleet Maintenance Technician with the Department of Public Works on 1/3/19



Seth Rolfe was hired by the Police Department as a Patrol Officer on 6/24/19



Tanya Allen began her career with the Police Department as a Patrol Officer on 7/2/18



Kaitlyn Philbrick began her work with the City as a Finance Clerk on 4/12/19



Aaron Berls was hired as Finance Director on 9/10/18



Robert Dugal started work as a Laborer at the Department of Public Works on 4/22/19

Promotions

- Robert Bellows was promoted to Equipment Operator in the Department of Public Works on November 5, 2018.
- Tiffany Buzzell was promoted to Welfare Caseworker II in the Health & Welfare Department on March 8, 2019.
- Denise Murray was promoted to Director of Health & Welfare on March 8, 2019.
- Cary Collamore was promoted to Fleet Maintenance Team Leader in the Department of Public Works on January 21, 2019.
- Larry Colson was promoted to Equipment Operator in the Department of Public Works on December 10, 2018.
- Ryan Cote was promoted to Lieutenant at the Fire Department on July 31, 2018.
- Shawn Esler was promoted to Fire Chief at the Fire Department on July 1, 2018.
- Eion Pelletier was promoted to Captain at the Fire Department on July 1, 2018.
- Shawn Stetson was promoted to Rescue Technician at the Fire Department on August 23, 2018.

City Employees: Retirements



Linda Fossa began her career with the City of Waterville on March 2, 1981. On October 16, 1981, Linda was promoted to the position of Director of Health and Welfare. In 2011, Linda was recognized as the City's Employee of the Year. In April 2018, Linda was awarded the Director of the Year Award by the Maine Welfare Directors Association. Linda retired from the City on March 7, 2019. She was looking forward to spending more time with her family. We wish her the best in her retirement.



Daniel Goss was hired as a Patrol Officer on October 4, 1994. Throughout his career Dan held several different positions. On May 30, 2019 Dan retired from the department as a Patrol Officer. On June 3, 2019, Dan returned to the Police Department part time to assist in the records division. He finished his service with the City on September 5, 2019. Best of luck to Dan in his retirement.



Mark Clement began his employment with the City of Waterville Public Works department as a mechanic on July 7, 1988. On December 31, 2007, Mark was promoted to the position of advanced mechanic. On January 21, 2008, Mark was promoted to the position of team leader for the maintenance shop. His knowledge on all of the equipment was invaluable. Mark retired from the City on December 31, 2018 after 30 years. Mark was looking forward to spending more time with his wife and family. Best of luck to Mark in his retirement.

City Employees: Awards & Recognition



Employee of the Year:
Mike Folsom

Call Firefighter of the Year:

Cormick
Frizzell





Career
Firefighter of the Year:
Mark
Hamilton



Finance Office

STAFF:

Aaron Berls Director/Treasurer Linda Cote, Tax Collector Linda Taylor, Accountant Debbie Collins, Finance Clerk II Kaitlyn Philbrick, Finance Clerk I

CONTACT FINANCE:

Hours:

Monday-Friday 7:30AM-5PM

ADDRESS:

CITY HALL

1 COMMON STREET

WATERVILLE, ME 04901

PHONE: 680-4248

EMAIL:

(Tax Questions)

lcote@waterville-me.gov

(FINANCE QUESTIONS)

<u>ltaylor@waterville-me.gov</u>

WEBSITE:

www.waterville-me.gov/finance

The Finance Department is dedicated to serve all the citizens of Waterville, other city departments and the school department.

The Finance Department oversees and administers the city's financial and accounting systems, including the collection and disbursement of all monies for the City. The revenues of the City include real and personal property taxes, federal and state grants, excise taxes on vehicles, boats, and airplanes, parking tickets, various permits and licenses, and other miscellaneous revenue. A portion of the monies collected includes registration fees and sales tax, which must be forwarded to the state. Other functions of the department include the processing of all accounts payable, account receivables, and payroll.

The City accepts debit and credit cards for payments on any items. Individuals wishing to use this form of payment are charged an additional fee of \$1 for transactions up to \$40 and 2 ½% for transactions over \$40, which covers the cost of processing fees from a 3rd party. In 2017, the City began accepting property tax payments online through InforME, run by the State of Maine.

During fiscal year 2018, the Finance Department processed 2,921 accounts payable checks, 428 electronic funds transfers, 81 1099s, 275 W2s, 1,333 paychecks and 5,810 direct deposit paychecks. It also mailed 5,980 tax bills and processed 17,815 property tax payments. There were 9,656 vehicles registered and the City sold 507 hunting & fishing licenses, 675 boat/ATV/snowmobile registrations and 1,631 dog licenses.

We also processed 1,144 registrations on-line Rapid Renewal, 280 dog licenses on-line Animal Welfare, and 30 tax payments online.

The entire post audit report from FY 2017-2018 is available online and is on file in the Finance Director's office. The report is available for public review during regular business hours. The audit was performed by:

Nicholson, Michaud & Company 76 Silver St

Tax Payments

Waterville's tax year starts July 1 each year and ends June 30 the following year.

Upcoming Tax Due Dates
Oct 11, 2019 Dec 13, 2019
March 13, 2020 June 12, 2020

Delinquent Taxes	S		
Bill Name	<u>Unpaid Amount</u>	<u>Bill Name</u>	<u>Unpaid Amount</u>
Tax Year 2015 F	Personal Property	2017 Personal Pro	perty cont.
JUST ABOUT THERA MASSAGE LMT	\$13.70	MITCHELL CAROL KOSNOW	\$52.44
LAVENDER DESIGNS	\$49.32	MR ROYS AUTO REPAIR	\$86.43
NORTHEAST DREAM CENTER	\$13.70	NATURE CURE CENTER	\$9.12
TRAYNUR MD PA	\$126.04	NATURE PRODUCTIONS	\$13.68
TREASURES OF THE FLESH	\$68.50	NORTHERN LIGHT FAMILY CENTER	\$10.28
Tax Year 2016 F	Personal Property	PAINT CONTRACTING	\$27.36
BARRELS COMMUNITY MARKET	\$27.80	PARAMOUNT BEHAVIORAL SVCS	\$285.00
COASTAL MED TECH INC	\$1,478.96	PC AUTO BODY SHOP	\$129.96
DARRELLS PIZZA	\$194.60	PLAY BALL	\$225.72
ELI FITZGERALD PHOTOGRAPHY	\$69.50	PRISM PAINTING INC	\$11.40
FLOS FLOWER CART	\$111.20	PSYCHIC READER	\$13.68
GM POLLACK & SONS	\$1,826.46	RADIO SHACK #01-1118	\$141.36
JUST ABOUT THERAPEUTIC MASSAGE	\$11.12	STOWE PHOTOGRAPHY	\$98.04
KEYBANK NATIONAL ASSOCIATION	\$94.52	THE SENSORY GYM	\$114.00
LA BELLE BRIDAL BOUTIQUE	\$27.80	TIBBETTS JAMES LADC	\$13.68
LAVENDER DESIGNS	\$44.48	TIM HORTONS	\$1.27
MAINE STATE LANDSCAPING CO	\$139.00	Tax Year 2018 Perso	nal Property
MCEWENS AUTO	\$43.39	AERUS ELECTROLUX	\$23.33
ME STATE INVESTMENTS CORP	\$16.68	ALLIED HEALTH ADVANTAGE	\$39.66
MID MAINE ELECTRONICS	\$44.48	BLACK BEAR AVIATION	\$55.99
MITCHELL CAROL KOSNOW	\$40.35	CHAPTER 11	\$144.65
NEWMEN PATTI LCPC	\$16.68	COASTAL MED TECH INC	\$1,313.48
PAINT CONTRACTING	\$38.92	COSTANTINO ENTERPRISES LLC	\$18.66
PAWS OF PERFECTION	\$139.00	DNL RESTORATION	\$25.66
PSYCHIC READER	\$13.90	ENCHANTED HERBS & TEAS	\$209.97
TOTAL ECLIPSE REFLEXOLOGY	\$16.68	GRASS EATERS LAWN CARE	\$393.69
TOTALLY CHIC SALON & SPA	\$157.58	JEANNIE G LMT	\$8.16
TREASURES OF THE FLESH	\$69.50	KMD CAR CARE	\$28.00
TWICE NEW	\$22.24	KV CROSSFIT	\$237.97
VAN DEN BOSSCHE HYPNOTHERAPY	\$13.90	LAVENDER DESIGNS	\$23.33
VB VAPORS & TABACCO LLC	\$11.94	MATHIEU DAVID CO INC	\$547.19
Tax Year 2017 F	Personal Property	MCEWENS AUTO	\$601.91
AMANDA NOEL PHOTOGRAPHY	\$54.72	MCKENZIE INSPECTION STATION	\$564.59
BOUCHARD SUSAN DSW	\$25.08	MEMBERSHIP AUTO	\$279.96
BOUDREAU AGENCY	\$63.84	MIX 107.9	\$536.59
C&M AUTOMOTIVE MACHINE SHOP	\$111.72	MR ROYS AUTO REPAIR	\$102.65
COASTAL MED TECH INC	\$1,285.92	MY MECHANIC LLC	\$1,061.52
DNL RESTORATION	\$25.08	NATUROPATHIC DOCTOR	\$419.94
HALL MARTA NP	\$52.44	NORTHERN LIGHT FAMILY CENTER	\$37.33
KMD CAR CARE	\$31.92	OLEARYS FITNESS	\$1,049.85
LAVENDER DESIGNS	\$36.48	ORIOLA APTS	\$14.00
MCEWENS AUTO	\$674.88	PAINT CONTRACTING	\$25.66
MEMBERSHIP AUTO	\$321.48	PARAMOUNT BEHAVIORAL SVCS	\$223.97

Delinquent Tax	es cont.		
<u>Bill Name</u>	<u>Unpaid Amount</u>	<u>Bill Name</u>	<u>Unpaid Amount</u>
2018 Personal Pro	perty cont.	2019 Personal Prop	erty cont.
PAULAS HAIRSTYLISTS	\$114.32	DIGITAL SPIRIT MEDIA	\$45.49
PC AUTO BODY SHOP	\$116.65	DNL RESTORATION	\$27.80
PEACEFUL CONNECTIONS MASSAGE	\$7.00	DOWNTOWN HOME DECOR	\$126.35
PHOENIX COMPUTERS INC	\$58.33	EAST BALT OHIO LLC	\$242.59
PLAY BALL	\$207.64	EMPIRE VAPE SHOP	\$80.86
PRISM PAINTING INC	\$9.33	ENCHANTED HERBS & TEAS	\$260.28
REMEDY SALON	\$62.99	EXOPTICA	\$35.38
RENAISSANCE STYLING	\$79.32	EYEGLASSES WAREHOUSE	\$126.35
ROWE & WENDELL SURVEYING	\$447.94	F3 MFG INC	\$8,488.19
SPARROWS CONSIGNMENT	\$67.66	FIVE GUYS BURGER RESTAURANT	\$2,632.29
STOWE PHOTOGRAPHY	\$88.65	FOUR SEASONS WEALTH STRATEGIES	\$53.07
THE SENSORY GYM	\$116.65	G&D AUTO REPAIR	\$5.86
TIBBETTS JAMES LADC	\$9.33	GATEWAY TITLE OF MAINE INC	\$65.70
TOTAL IMAGE	\$41.99	GRASS EATERS LAWN CARE	\$904.67
TRM COPY CENTERS LLC	\$9.33	ITALI-AH	\$118.13
VAPOR GURUS	\$18.85	J HANSON CO INC	\$78.34
Tax Year 2019 Perso	nal Property	JESSICA RAE PHOTOGRAPHY	\$126.35
15 COLLEGE AVE LLC	\$27.80	JOE JOES BREAKFAST & LUNCH	\$81.48
A&L BARBER SHOP	\$85.92	JORGENSENS CAFE INC	\$145.93
ACCOUNTING SOLUTIONS	\$108.66	KENNEBEC EYE CARE PA	\$1,832.08
ADDISON POINT AGENCY	\$50.54	KENNEBEC MEDICAL CONSULTANTS	\$1,536.40
AIR LINK LLC	\$126.35	KIERSTEAD MARK S ESQ	\$20.22
ALBAS AUTO SERVICE INC	\$692.40	KING STREET APARTMENTS LLC	\$15.16
AMCOMM WIRELESS-VERIZON	\$262.81	KMART CORPORATION #3380	\$873.71
ANNE PRATT GIROUX AUDIOLOGY	\$101.08	KREIDER RESEARCH & CONSULTING	\$24.63
ARBOR TECHNOLOGIES LLC	\$70.76	KTI SPECIALTY WASTE SERVICES	\$7.32
ARISTO HAIR DESIGN	\$60.65	KV CROSSFIT	\$232.48
ATLANTIC CORPORATION	\$45.49	LACEY & CO DAY SPA	\$85.92
ATTITUDES	\$176.89	LAST UNICORN THE	\$217.32
AVMAR LLC	\$15.16	LAVENDER DESIGNS	\$22.74
BELLA VITA SALON & DAY SPA	\$116.24	LAW OFFICES OF RONALD DUCHARME	\$51.15
BLUE WAVE STUDIO	\$10.11	LUNANIGHTDAY ANTIQUES	\$31.58
CARRIECATURES	\$25.27	MAINE COMPREHENSIVE HEALTH	\$252.70
CELL MEDIC	\$10.11	MAINE MADE & MORE	\$166.78
CENTRAL MAINE APT OWNERS	\$27.80	MATHES CHIROPRACTIC	\$96.76
CHOICE INVESTMENTS	\$100.45	MATHIEU DAVID CO INC	\$983.00
CHRISTOPHER HASTINGS	\$96.02	MBINGO MOUNTAIN COFFEE	\$50.54
COASTAL MED TECH INC	\$1,412.59	MCEWENS AUTO	\$563.52
COCA COLA COMPANY	\$1,536.42	MCKENZIE INSPECTION STATION	\$548.36
COOK KEITH DR	\$25.27	MIRAKUYA JAPANESE STEAK HOUSE	\$450.43
COSTANTINO ENTERPRISES LLC	\$20.22	MODERN UNDERGROUND	\$25.27
CYR JEFFREY & ANGEL	\$15.16	MOODY ROGER & CATHY	\$15.16
DICENZO REALTY INC	\$217.32	MOTOR SUPPLY CO	\$118.77

Del	linquent	Taxes	cont.

<u>Bill Name</u>	<u>Unpaid Amount</u>	<u>Bill Name</u>	<u>Unpaid Amount</u>
2019 Personal I	Property cont.	2019 Per	sonal Property cont.
MR ROYS AUTO REPAIR	\$98.55	TWO BROTHERS REALTY LLC	\$13.20
MY MECHANIC LLC	\$1,263.50	URBAN GARDEN CENTER	\$556.19
MY TWO BEAUTIES PHOTOGRAPHY	\$126.35	VAPOR GURUS	\$144.04
NALCO WATER	\$40.43	VELLENGA HETTE LCPC	\$15.16
NORTHERN LIGHT FAMILY CENTER	\$37.91	VIASAT INC	\$7.58
OKEEFE ANNA V DMD	\$3,318.57	VIDEO 54	\$229.96
OLEARYS FITNESS	\$1,301.41	WATERVILLE OAKS LLC	\$53.07
ORIOLA APTS	\$15.16	WATERVILLE OAKS LLC	\$20.22
PAGODA EXPRESS	\$147.83	WATERVILLE OAKS LLC	\$53.07
PAINT CONTRACTING	\$22.74	WATERVILLE OAKS LLC	\$35.38
PARAMOUNT BEHAVIORAL SVCS	\$214.80	WATERVILLE OAKS LLC	\$35.38
PATKUS GUITARS	\$10.11	WATERVILLE WORKSPACES	\$25.27
PAULAS HAIRSTYLISTS	\$159.20	WCW PROPERTIES LLC	\$23.74
PC AUTO BODY SHOP	\$108.66	WHITE INSURANCE	\$252.70
PEACEFUL CONNECTIONS MASSAGE	\$7.58	WIRELESS OF MAINE	\$50.54
PERSONALI TEASE	\$66.49	Tax Yea	r 2018 Real Estate
PET QUARTERS	\$232.48	ACHORN DEBRA A	\$2,461.50
PHELPS MIRANDA	\$10.11	ADAMS TIM	\$137.47
PINE CONE GIFT SHOP	\$48.01	ANDERSON RICHARD	\$1,416.78
PIZZA DEGREE INC	\$415.69	ARBO LYNNETTE R	\$779.68
PRIORITIES HAIR SALON	\$15.16	BARDAGLIO GEORGE	\$55.61
PUNCH CONSTRUCTION SERVICES	\$63.18	BATES ETHEL P	\$2,210.00
R&B ELECTRONICS	\$65.70	BEAUDOIN DANY MARIE	\$1,339.38
RED DOOR TITLE	\$126.35	BELLEFLEUR BRANDON	\$178.99
REGAL NAILS SALON & SPA	\$27.80	BENISSAN JORDAN M	\$1,477.24
REMEDY SALON	\$70.76	BERNADINI CLARENCE E & CAR	OLE \$1,159.84
RENAISSANCE STYLING	\$83.39	BERNIER MARY	\$1,455.47
RETAIL THERAPY	\$19.28	BICKFORD RONALD K	\$1,027.43
ROCK BOTTOM LANDSCAPING	\$379.05	BICKFORD RONALD K	\$350.28
ROWE & WENDELL SURVEYING	\$497.82	BLACK FAMILY REVOC TRUST	\$5,107.17
RUTHLESS MMA & BOXING	\$126.35	BLUE MARBLE HOMES LLC	\$1,680.38
SALON RENU & COMPANY	\$59.42	BOHNER KATHRYN A	\$1,200.01
SHADOW DISTRIBUTION	\$21.48	BOSTON ROBERT A	\$1,990.92
SHERMAN & SANDY	\$92.86	BOUCHARD MICHEL W SR	\$462.52
SIGN OF THE SUN	\$331.04	BRAGDON PETER	\$2,919.81
SPORTS CLIP HAIRCUTS	\$667.61	BRENNAN CAITLYN	\$345.46
T&BS OUT BACK TAVERN	\$280.50	BUREAU H LEE & JULIE L	\$98.78
THE PLAY FACTORY	\$126.35	BUREAU H LEE & JULIE L	\$2,211.79
TIBBETTS JAMES LADC	\$10.11	BUREAU LEE & JULIE	\$1,532.28
TIMEPAYMENT CORP	\$144.56	BUREAU LEE & JULIE	\$93.96
TRANSCO BUSINESS TECHNOLOGIES	\$222.38	CARMICHAEL MYRTLE E	\$1,182.21
TRM COPY CENTERS LLC	\$7.58	CARON JASON P	\$142.94
TWO BROTHERS REALTY LLC	\$15.22	CARTER MICHAEL ESTATE OF	\$2,212.42

Delinquent Taxe	es cont
<u>Bill Name</u>	Unpaid Ar

<u>Bill Name</u>	<u>Unpaid Amount</u>	<u>Bill Name</u>	<u>Unpaid Amount</u>
2018 Real Estate cont.		2018 Real Estate cont.	
CARVER LENWOOD & SHEILA	\$2,137.45	NTL INC	\$101.73
CARVER LENWOOD N & SHEILA G	\$3,842.39	OAK POND APARTMENTS & STORAGE	\$1,793.72
CARVER LENWOOD N & SHEILA G	\$1,670.71	PAZYRA GREGORY	\$542.33
CHAMBERLAIN DENNIS	\$120.55	PERRY RICHARD F	\$1,960.31
CHARETTE OLIN C	\$759.67	PETTENGILL JOHN	\$664.29
CORMIER MELISSA	\$356.95	PLEAU DANIEL	\$153.29
CRAIG CHARLES	\$1,090.31	POMERLEAU JAMIE L	\$1,805.54
CRANFORD LISA D	\$932.53	QUIRION WAYNE R	\$108.46
CYR JOHN	\$1,726.33	ROGERS INEZ B	\$1,624.19
DANIELS JESSICA	\$119.20	ROLLINS DALE L & SUZANNE	\$782.93
DENIS STEPHEN A	\$2,281.37	ROY ELIZABETH	\$172.06
DEVOGT CRYSTAL L	\$964.56	SCHERER TERI M	\$2,026.21
DONOVAN JESSE L	\$1,951.24	SILVERMAN PAUL & RAINA	\$40.01
DUPEE DUSTIN	\$46.82	SIMPSON CHARLES JR & MARJORIE	\$59.43
ELDON CHARLES & LAURIE	\$151.70	SIROIS EUGENE R	\$2,132.61
FLAHERTY WILLIAM H III & MARIAN	\$130.70	SOUCY CHRISTOPHER	\$1,496.00
FORTIN ELIZABETH A	\$344.88	SOUTH END CAFE LLC	\$1,008.08
FORTIN ELIZABETH A	\$2,313.98	SPAULDING ERIC J	\$2,343.67
FORTIN ELIZABETH ANN BOLSTEAD	\$4,850.84	STONE ISAAC & SARAH	\$742.48
GALVIN MICHAEL	\$546.18	SUSI JANE A	\$1,129.00
GRENIER PATRICIA A	\$212.08	SZETO HUNG	\$1,336.98
HALLEE NAPOLEON & LORRAINE	\$166.51	TBW ENTERPRISES LLC	\$17,078.07
HOMER ROBERT U & ESTHER	\$1,291.02	TEDEKIS CARMEN E LIVING TRUST	\$159.25
JENKINS JOHN MARK	\$4,093.20	THE VILLE LLC	\$4,768.03
KARTER JIBRYNE E	\$2,027.14	THOOPSAMOOT TUSSANEE	\$1,017.76
KLOA LLC	\$850.88	TWO CITIES LLC	\$652.00
KRIKORIAN STEPHEN	\$2,195.49	TWO CITIES LLC	\$4,240.83
LECLAIR MARK D	\$595.85	UNDERWOOD PROPERTY MANAGEMENT LLC	\$10,685.67
LEMIEUX WILFRED	\$251.13	US BANK NA	\$1,777.11
LQQKN4PROPERTIES INC	\$686.44	WATERVILLE OAKS LLC	\$2,734.19
LQQKN4PROPERTIES INC	\$655.00	WATERVILLE OAKS LLC	\$3,539.50
LQQKN4PROPERTIES INC	\$1,404.68	WATERVILLE OAKS LLC	\$3,094.53
LQQKN4PROPERTIES INC	\$1,484.50	WATERVILLE OAKS LLC	\$6,388.32
LUTZ WAYNE R	\$271.44	WATERVILLE OAKS LLC	\$4,632.60
MARSHALL KAREN J	\$799.52	WATERVILLE OAKS LLC	\$12,787.25
MCGLEW SHAWN	\$872.06	WILLIAMS TAMMY	\$326.10
MCMULLIN LILLIAN H	\$2,381.10	WOOD SHANE	\$761.40
MOSELEY ENTERPRISES LLC	\$2,119.93	WOODBERRY ANTHONY & MELISSA	\$558.27
MOSELEY ENTERPRISES LLC	\$2,616.27	YRAM	\$6,959.04
MOSELEY ENTERPRISES LLC	\$2,030.45	Tax Year 2019 Real Estate	
MOSHER SCOTT & DEBBIE M	\$982.59	3 GUYS PROPERTIES LLC	\$6.36
NOBLE EDWARD	\$534.70		\$7,141.93
NORTON STEPHANIE A	\$966.23		\$2,511.84

Delinquent Taxes cont.				
Bill Name	<u>Unpaid Amount</u>	<u>Bill Name</u>	Unpaid Amount	
2018 Real Estate of	cont.	2018 Real Estate cont.		
CARVER LENWOOD & SHEILA	\$2,137.45	NTL INC	\$101.73	
CARVER LENWOOD N & SHEILA G	\$3,842.39	OAK POND APARTMENTS & STORAGE	\$1,793.72	
CARVER LENWOOD N & SHEILA G	\$1,670.71	PAZYRA GREGORY	\$542.33	
CHAMBERLAIN DENNIS	\$120.55	PERRY RICHARD F	\$1,960.31	
CHARETTE OLIN C	\$759.67	PETTENGILL JOHN	\$664.29	
CORMIER MELISSA	\$356.95	PLEAU DANIEL	\$153.29	
CRAIG CHARLES	\$1,090.31	POMERLEAU JAMIE L	\$1,805.54	
CRANFORD LISA D	\$932.53	QUIRION WAYNE R	\$108.46	
CYR JOHN	\$1,726.33	ROGERS INEZ B	\$1,624.19	
DANIELS JESSICA	\$119.20	ROLLINS DALE L & SUZANNE	\$782.93	
DENIS STEPHEN A	\$2,281.37	ROY ELIZABETH	\$172.06	
DEVOGT CRYSTAL L	\$964.56	SCHERER TERI M	\$2,026.21	
DONOVAN JESSE L	\$1,951.24	SILVERMAN PAUL & RAINA	\$40.01	
DUPEE DUSTIN	\$46.82	SIMPSON CHARLES JR & MARJORIE	\$59.43	
ELDON CHARLES & LAURIE	\$151.70	SIROIS EUGENE R	\$2,132.61	
FLAHERTY WILLIAM H III & MARIAN	\$130.70	SOUCY CHRISTOPHER	\$1,496.00	
FORTIN ELIZABETH A	\$344.88	SOUTH END CAFE LLC	\$1,008.08	
FORTIN ELIZABETH A	\$2,313.98	SPAULDING ERIC J	\$2,343.67	
FORTIN ELIZABETH ANN BOLSTEAD	\$4,850.84	STONE ISAAC & SARAH	\$742.48	
GALVIN MICHAEL	\$546.18	SUSI JANE A	\$1,129.00	
GRENIER PATRICIA A	\$212.08	SZETO HUNG	\$1,336.98	
HALLEE NAPOLEON & LORRAINE	\$166.51	TBW ENTERPRISES LLC	\$17,078.07	
HOMER ROBERT U & ESTHER	\$1,291.02	TEDEKIS CARMEN E LIVING TRUST	\$159.25	
JENKINS JOHN MARK	\$4,093.20	THE VILLE LLC	\$4,768.03	
KARTER JIBRYNE E	\$2,027.14	THOOPSAMOOT TUSSANEE	\$1,017.76	
KLOA LLC	\$850.88	TWO CITIES LLC	\$652.00	
KRIKORIAN STEPHEN	\$2,195.49	TWO CITIES LLC	\$4,240.83	
LECLAIR MARK D	\$595.85	UNDERWOOD PROPERTY MANAGEMENT LLC	\$10,685.67	
LEMIEUX WILFRED	\$251.13	US BANK NA	\$1,777.11	
LQQKN4PROPERTIES INC	\$686.44	WATERVILLE OAKS LLC	\$2,734.19	
LQQKN4PROPERTIES INC	\$655.00	WATERVILLE OAKS LLC	\$3,539.50	
LQQKN4PROPERTIES INC	\$1,404.68	WATERVILLE OAKS LLC	\$3,094.53	
LQQKN4PROPERTIES INC	\$1,484.50	WATERVILLE OAKS LLC	\$6,388.32	
LUTZ WAYNE R	\$271.44	WATERVILLE OAKS LLC	\$4,632.60	
MARSHALL KAREN J	\$799.52	WATERVILLE OAKS LLC	\$12,787.25	
MCGLEW SHAWN	\$872.06	WILLIAMS TAMMY	\$326.10	
MCMULLIN LILLIAN H	\$2,381.10	WOOD SHANE	\$761.40	
MOSELEY ENTERPRISES LLC	\$2,119.93	WOODBERRY ANTHONY & MELISSA	\$558.27	
MOSELEY ENTERPRISES LLC	\$2,616.27	YRAM	\$6,959.04	
MOSELEY ENTERPRISES LLC	\$2,030.45	Tax Year 2019 Real Estate	9	
MOSHER SCOTT & DEBBIE M	\$982.59	3 GUYS PROPERTIES LLC	\$6.36	
NOBLE EDWARD	\$534.70	93 MAIN ST LLC	\$7,141.93	
NORTON STEPHANIE A	\$966.23	ACHORN DEBRA A	\$2,511.84	

Delinquent Taxes cont.

<u>Bill Name</u>	<u>Unpaid Amount</u>	<u>Bill Name</u>	Unpaid Amount
2019 Real Esta	te cont.	2019 Real Estate co	nt.
ALLEN ARTHUR B	\$587.43		\$629.22
ANDERSON RICHARD	\$1,420.17		\$1,690.56
APPLETON ASHLEY	\$351.25		\$1,971.06
ARBO LYNNETTE R	\$1,629.92		\$1,175.06
BADLER ERIC M	\$2,564.91		\$386.63
BARDAGLIO GEORGE	\$1,036.07		\$2,251.56
BATES ETHEL P	\$2,249.03		\$2,173.22
BEAUDOIN DANY MARIE	\$1,339.31	CARVER LENWOOD N & SHEILA G	\$3,954.76
BEAULIEU KATHY A	\$4,940.29	CARVER LENWOOD N & SHEILA G	\$1,685.51
BELLEFLEUR BRANDON	\$558.47	CENTRAL MAINE SERVICES LLC	\$1,602.12
BENISSAN JORDAN M	\$1,483.35	CFN REALTY TRUST	\$456.12
BERGERON MARGARET	\$983.00	CHAMBERLAIN DENNIS	\$65.70
BERNADINI CLARENCE E & CAROLE	\$1,144.73	CHAMBERS KATHLEEN	\$459.33
BERNIER MARY	\$1,460.61	CHARETTE MICHAEL H	\$399.11
BESAW WAYNE	\$2,041.82	CHARETTE OLIN C	\$712.61
BICKFORD LYNN A	\$2,630.61	CORMIER MELISSA	\$305.77
BICKFORD ROBIN L	\$735.36		\$1,248.34
BICKFORD RONALD K	\$1,013.33		\$826.33
BICKFORD RONALD K	\$305.77		\$830.75
BLACK FAMILY REVOC TRUST	\$5,276.38		\$1,079.03
BLOOM LAWRENCE P	\$1,162.42		\$907.19
BLUE BIRCH PROPERTIES LLC	\$544.97		\$1,154.84
BLUE MARBLE HOMES LLC	\$1,695.62		\$12.00
BOBER PATRICIA A	\$4,121.54		\$238.17
BOHNER KATHRYN A	\$1,875.03	CYR DILLON M	\$392.94
BOLDUC JOAN M	\$227.43	CYR JOHN	\$1,743.63
BOLDUC MARIE CELESTE	\$1,365.49		\$616.97
BOLDUC PETER G	\$2,582.59	DANIELS JESSICA	\$548.36
BOLDUC TREVOR	\$279.13	DELLAFEMINA FRANK	\$806.11
BOSTON ROBERT A	\$1,731.00	DEMERCHANT KARL	\$149.09
BOUDREAU MARK R	\$1,298.88	DENIS STEPHEN A	\$2,309.68
BOUDREAU MARK R	\$2,620.50	DEVOGT CRYSTAL L	\$947.63
BOUDREAU RICHARD A & MARK R	\$937.52	DITULLIO KELLI I	\$1,483.35
BRAGDON PETER	\$2,976.81	DONOVAN JESSE L	\$1,978.64
BRENNAN CAITLYN	\$300.71	DOSTIE BEN D & RENEE L	\$813.69
BROWN LINDA	\$1,119.46	DOSTIE STEPHEN F	\$1,950.84
BROWN SELENA	\$2,112.57	DOUGLAS JEANNE	\$571.10
BRYANT SHELAH A	\$1,688.41	DULAC PAULA J	\$2,858.04
BUREAU H LEE & JULIE L	\$42.96	DUPEE DUSTIN	\$90.97
BUREAU H LEE & JULIE L	\$2,643.24	DUPONT ANDREW L	\$1,334.25
BUREAU LEE & JULIE	\$1,533.89		\$136.46
BUREAU LEE & JULIE	\$37.91		\$255.23
BURNS RICHARD C & ALLISON B	\$2,089.62		\$3,238.32

Delinquent Taxes cont.					
<u>Bill Name</u>	Unpaid Amount	Bill Name	<u>Unpaid Amount</u>		
2019 Real Estate cont.		2019 Real Estate co	2019 Real Estate cont.		
FISHER MERLE	\$245.12	HOLMAN SARA A	\$9.10		
FISHER MERLE	\$189.53	HOMER ROBERT U & ESTHER	\$1,288.77		
FISHER MERLE	\$338.62	JENKINS JOHN MARK	\$4,326.22		
FISHER MERLE	\$313.35	JNL PROPERTIES EAST LLC	\$14.73		
FISHER MERLE	\$482.66	JNL PROPERTIES EAST LLC	\$14.51		
FISHER MERLE	\$323.46	JNL PROPERTIES EAST LLC	\$14.51		
FISHER MERLE	\$467.50	JNL PROPERTIES EAST LLC	\$14.51		
FISHER MERLE	\$240.07	KARTER JIBRYNE E	\$5,086.85		
FISHER MERLE	\$442.23	KENNEBEC PROPERTY HOLDINGS LLC	\$355.67		
FISHER MERLE	\$83.39	KIERSTEAD MARK S	\$2,974.28		
FISHER MERLE	\$73.28	KINGSTON PROPERTIES LLC	\$2,334.95		
FISHER MERLE	\$116.24	KLOA LLC	\$828.86		
FISHER MERLE	\$133.93	KOSMIDIS STAVROS	\$2,539.64		
FISHER MERLE	\$144.04	KRIKORIAN STEPHEN	\$2,233.87		
FISHER MERLE	\$260.28	LANPHIER GALEN & BELINDA	\$235.00		
FISHER MERLE	\$65.73	LECLAIR MARK D	\$1,281.19		
FISHER MERLE S	\$684.82	LEMIEUX WILFRED	\$202.16		
FIVE CROWS	\$6,459.01	LINDLOF KENNETH G	\$1,781.54		
FLAHERTY WILLIAM H III & MARIAN	\$1,091.66	LIZOTTE NANCY	\$190.67		
FORTIN ELIZABETH A	\$293.13	LQQKN4PROPERTIES INC	\$657.02		
FORTIN ELIZABETH A	\$2,357.69	LQQKN4PROPERTIES INC	\$624.17		
FORTIN ELIZABETH ANN BOLSTEAD	\$5,008.51	LQQKN4PROPERTIES INC	\$1,407.54		
FOURNIER FRANCIS J & PATSY S	\$212.67	LQQKN4PROPERTIES INC	\$1,490.93		
FRANKENFIELD JACOB R	\$1,647.60	LUTZ WAYNE R	\$1,821.97		
FREEMAN GERALD P SR	\$430.59	LYNCH QEANNA	\$200.00		
GALVIN MICHAEL	\$510.45	MAGAW TASHA	\$147.96		
GENTILE ROBERT & KAREN	\$1,796.70	MALLAHAN JUSTIN C	\$1,119.46		
GME INVESTMENTS LLC	\$1,177.58	MARSHALL KAREN J	\$768.21		
GONYOU RONALD	\$53.70	MARTIN DENNIS SR & DONNA	\$1,613.21		
GORDON BRYAN A	\$32.85	MCGEE RAY E	\$286.48		
GORDON BRYAN A	\$2,120.15	MCGLEW SHAWN	\$844.02		
GORDON RENA	\$237.54	MCKAY RANDON C & DANIELLE C	\$967.84		
GREEN ELM PROPERTIES LLC	\$839.59	MCMULLIN LILLIAN H	\$2,420.87		
GRENIER PATRICIA A	\$333.56	MERROW RALPH M & HEATHER A	\$479.90		
GURNEY CATHERINE A	\$336.84	MICHAUD RICKY W & KERRI A	\$542.04		
HAND BRADLEY S	\$494.54	MICHAUDS INVESTMENTS LLC	\$1,833.34		
HARRINGTON HOWARD J	\$892.16	MILLS-STEVENS DONNA & ELWOOD S JR	\$1,693.09		
HARRISON ELAINE	\$2,249.03	MOODY ROGER & CATHY	\$1,355.10		
HARTWELL ALICE L TTE	\$27.16	MORNEAU MARY R	\$1,794.78		
HATHAWAY HOLDINGS II LLC	\$1,027.18	MOSELEY ENTERPRISES LLC	\$2,147.95		
HAVILAND RICHARD & RACHAEL	\$610.94	MOSELEY ENTERPRISES LLC	\$2,673.57		
HAYDEN MOLLY	\$447.47	MOSELEY ENTERPRISES LLC	\$2,054.45		
HEBERT LEE M & DEBRA M	\$1,460.61	MOSHER SCOTT & DEBBIE M	\$1,597.06		

Delinquent Taxes cont.				
Bill Name	<u>Unpaid Amount</u>	<u>Bill Name</u>	<u>Unpaid Amount</u>	
2019 Real Estate cont.		2019 Real Estate cont.		
NASHED KIMBERLY B	\$8.84	SUSI JANE A	\$1,119.46	
NASHED KIMBERLY B	\$1,732.89	SYLVAIN STEPHEN	\$1,279.52	
NOBLE EDWARD	\$523.09	SZETO HUNG	\$1,336.78	
NORTON STEPHANIE A	\$1,928.10	TBW ENTERPRISES LLC	\$17,752.18	
NTL INC	\$93.50	TEAGUE RAYMOND N	\$535.72	
OAK POND APARTMENTS & STORAGE	\$2,425.92	TEDEKIS CARMEN E LIVING TRUST	\$111.19	
PAZYRA GREGORY	\$1,794.17	THE VILLE LLC	\$4,915.02	
PEDIATRIC PARK INC	\$1,615.33	THERIAULT JEFFREY & VICKIE	\$194.58	
PEDIATRIC PARK INC	\$174.80	THOOPSAMOOT TUSSANEE	\$1,003.22	
PERRY RICHARD F	\$1,981.17	TOWNSEND BETTE M	\$2,203.87	
PETTENGILL JOHN	\$753.05	TREFETHEN LAURIS	\$730.30	
PHILLIPS MICHAEL F & JENNIFER	\$2,638.19	TREFETHEN LAURIS	\$48.01	
PLEAU DANIEL	\$409.37	TRINWARD JOHN G & PAMELA J	\$1,516.20	
POMERLEAU JAMIE L	\$1,819.44	TROMBLEY MICHAEL B	\$927.41	
POTTER DARLEEN M & BRYAN L	\$2,188.38	TWO CITIES LLC	\$2,607.86	
POTTLE DYLAN	\$129.68	TWO CITIES LLC	\$4,364.13	
POULIN LEONARD D JR	\$614.06	TYLER KENNETH	\$2,769.59	
QUIRION WAYNE R	\$53.07	UNDERWOOD PROPERTY MANAGEMENT LLC	\$11,222.41	
RANCOURT CYNTHIA & SANDRA	\$927.91	WATERVILLE COMMONS ASSOC LLC	\$932.46	
RANCOURT HALONA	\$634.94	WATERVILLE OAKS LLC	\$2,789.81	
RASTROM JOHN C	\$352.68	WATERVILLE OAKS LLC	\$3,631.30	
RICKER JULIE	\$847.97	WATERVILLE OAKS LLC	\$3,166.33	
ROBERGE ERNEST	\$315.88	WATERVILLE OAKS LLC	\$6,608.11	
ROGERS INEZ B	\$1,629.92	WATERVILLE OAKS LLC	\$4,773.50	
ROLLINS DALE L & SUZANNE	\$1,488.40	WATERVILLE OAKS LLC	\$13,294.55	
ROY ELIZABETH	\$123.82	WATERVILLE REDEVELOPMENT CO 1 LLC	\$1,367.11	
SAINT MARTIN LEXIUS	\$621.64	WATERVILLE REDEVELOPMENT CO III LLC	\$28,201.32	
SANDY ROBERT E JR	\$910.37	WATERVILLE REDEVELOPMENT CO IV LLC	\$702.51	
SANDY ROBERT E JR & JOAN P	\$1,590.74	WATERVILLE REDEVELOPMENT CO IV LLC	\$1,432.81	
SAWYER ENVIRONMENTAL SERVICES	\$7.54	WCW PROPERTIES LLC	\$6,524.71	
SCHERER TERI M	\$2,562.38	WCW PROPERTIES LLC	\$2,195.96	
SCHWARTZBERG GARY D	\$12.72	WELLS FARGO BANK NA	\$425.73	
SCOTT ALLAN C	\$1,059.64	WELLS FARGO BANK NA	\$142.74	
SHEEHAN DAVID	\$495.29	WESSON LEANN	\$220.22	
SILVERMAN PAUL & RAINA	\$1,250.69	WHEELER KAREN	\$96.03	
SIMPSON CHARLES JR & MARJORIE	\$1,157.37	WHITE MARY ANNE	\$300.36	
SIROIS EUGENE R	\$2,168.17	WILLIAMS TAMMY	\$280.50	
SOUCY CHRISTOPHER	\$1,495.98		\$735.36	
SOUTH END CAFE LLC	\$993.11	WOODBERRY ANTHONY & MELISSA	\$523.09	
SPAULDING ERIC J	\$2,367.80	WORKS LYNDA	\$1,326.66	
SPROWL SALLY	\$368.94	YRAM	\$7,204.48	
STONE ISAAC & SARAH	\$2,928.79			
STUBBS JENNIFER	\$831.18			





Health & Welfare

STAFF:
Denise Murray, Director
Tiffany Buzzell, Welfare Coordinator II
Diane Pierce, Welfare Caseworker I

CONTACT HEALTH & WELFARE: Hours:

Monday-Friday 8AM-5PM

ADDRESS:

CITY HALL

1 COMMON STREET

WATERVILLE, ME 04901

PHONE: 680-4227

EMAIL:

dmurray@waterville-me.gov

WEBSITE:

www.waterville-me.gov/ healthwelfare The Health & Welfare Department administers many programs to help people who are in need of supportive services. These services include the following: The City's General Assistance Program, a tracking system for those individuals who require child and adult protective services, the administration of the Haines Charity Trust Fund, and the Champlin Teacher Trust Fund. Additionally, the Health & Welfare Department also coordinates the City of Waterville Wellness Program.

Each municipality administers a General Assistance Program in accordance with Maine State Law and with the General Assistance Ordinance and Appendices adopted by the City of Waterville. The Ordinance is located on the City's website. General Assistance is for the immediate aid to those individuals who are unable to provide for their basic necessities such as, rent/mortgage, food, heating fuel, non-elective medical services, and other items that are essential to maintain themselves or their families.

Individuals must follow program rules and meet the eligibility requirements. An individual applies in person and completes a written decision with a Caseworker. However, if for some reason this is not possible, they may have an authorized representative apply on their behalf. The City has the responsibility to issue a written decision regarding eligibility within twenty-four hours of receiving a completed application.

Payment for rent, food, and other basic necessities are issued to vendors in the form of a voucher. The vendor will submit the voucher to the City of Waterville and payment is made directly to the vendor. The State of Maine reimburses the City of Waterville 70% for all General Assistance expenditures. They do not reimburse the City for administrative costs.

The City of Waterville recognizes the dignity of each individual while encouraging self-reliance. The mission of this department is to help eligible persons achieve self-sufficiency by promoting the work incentive. Whenever possible, this department seeks to alleviate needs other than financial through rehabilitative, preventive, and protective services. The General Assistance Program places no unreasonable restrictions on the personal rights of the applicant or recipient; nor will there be any unlawful discrimination based on sex, age, race, nationality, religion, sexual orientation, or disability. Information regarding an individual's request for General Assistance is confidential.

The Haines Charity Trust Fund is a program for individuals who are in need of financial assistance. The Haines Charity Relief Committee, which is appointed by the City of Waterville reviews all applications for assistance. A completed application will include proof of residency, verification of monthly income, and all household receipts. Expenditures for the period of July 1, 2018 through June 30, 2019 were \$7,989.39. The Committee meets the second Tuesday of each month.

The Champlin Teacher Trust Fund is for an individual who has been a teacher in the Waterville school system and is in need of comfort, assistance, and support. Verification of time worked in the school system is required.

The Health & Welfare Department experienced a transition period this year with the retirement of longtime Director Linda Fossa, and the addition of Diane Pierce to the Welfare Caseworker I position, as well as new positions for both Denise Murray and Tiffany Buzzell. Although there have been changes to positions, the General Assistance Program stays the same. We will continue to determine eligibility for assistance for those in need in the City of Waterville.

Health & Welfare Director Denise Murray, as well as Tiffany Buzzell, Caseworker II are State certified in the Fundamentals of General Assistance Administration. The newest addition to the staff, Diane Pierce, will be working on obtaining her certification in the Fall of 2019.

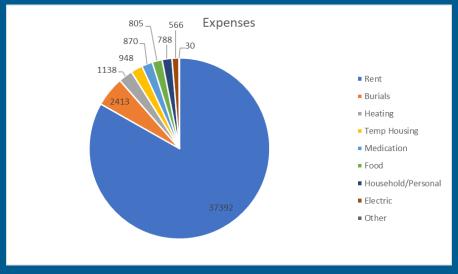
The Health & Welfare Department is located in the basement of City Hall. Office hours are Monday through Friday from 8:00 a.m. to 5:00 p.m. An individual may call (207) 680-4226 to make an appointment. If an individual has an emergency after hours that requires immediate assistance, they may call the Waterville Police Department at (207) 680-4700. The Department of Health and Human Services may be contacted at 1-800-442-6003 to report alleged violations of fraud.

The Health & Welfare Department would like to express their gratitude to all local, state, and federal agencies that partner, collaborate and work with us throughout the year. We also express our gratitude to Rosemary Winslow, Jacqueline Dupont, and Robert Vear who serve on the Fair Hearing Authority, as well as Peggy Soucy, Rosemary Winslow, and Patricia Loisel who serve on the Haines Charity Relief Committee.

General Assistance expenditures for the period of July 1, 2018 through June 30, 2019 were \$44,950.00. During the above time period, the State Department of Health & Human Services reimbursed the City of

Waterville \$24,273.00. In addition to the State reimbursement, the City received an additional \$5,625.00 for liens placed on retroactive benefits received by clients from approved SSI claims, and \$106.00 in other miscellaneous reimbursements.

Total expenditures for FY 2018 -2019 were \$44,950.00, as shown on the adjacent pie chart:





Waterville Public Library

CONTACT WPL

Hours:

MONDAY-FRIDAY 10:00AM-7PM

ADDRESS:

73 ELM STREET
WATERVILLE, ME 04901

PHONE: 872-5433

EMAIL:

info@watervillelibrary.org

WEBSITE:

watervillelibrary.org

Tammy Rabideau, Director

The mission of the Waterville Public Library is to empower people and strengthen community through the sharing of stories and knowledge. The Library reliably advances this mission in a myriad of ways every single day. Service to community is at the heart of everything for the Waterville Public Library. The Library continues to serve hundreds of people a day, thousands a week, and tens of thousands a year. Program participation remains strong and new program offerings in concert with partnerships of various sorts are cropping up all the time. From birth to earth, the people of Waterville are utilizing their public library in diverse and dynamic ways all the time. The Library facility is a proud, gorgeous vessel for the people of Waterville. The Library Board of Trustees is a cohort of extremely intelligent, kind, and tireless stewards. Waterville's people, leadership, and employees support the Waterville Public Library in a variety of vital ways. Business and organizational partnerships are essential components of the Library's service in the community. The Waterville Public Library staff is a band of extraordinarily dedicated, kind, industrious, creative, and loyal folks. The Library is annually supported by well over 40 wonderful and impactful volunteers. There is so much strength, positivity, and merit in the endeavor of the Waterville Public Library.

Since 1896, the Waterville Public Library has made the City of Waterville stronger by providing guided and free access to information. Collaborating with community partners, the Waterville Public Library is an active catalyst for creativity, learning, and discovery.



Did you know? Philanthropist Andrew Carnegie made a \$20,000 gift to Waterville in 1902 to construct a public library, contingent on the building being constructed in a suitable location and the city making an annual appropriation for its operation. Between August 1903 and December 1904, the Waterville Public Library was built on Elm Street from an eclectic design by William R. Miller

A dynamic public library is a tremendous and sound investment for a community. There is something positive for everyone served. Empowering people and strengthening community is what it is all about. Resources are what make it all possible.

Last year, more people than ever turned to the Waterville Public Library, looking for everything from job-search help to books and ebooks, kids' programs, writing workshops, business development sessions, computer resources, and more.

In addition to a high level of customer service and a welcoming, friendly environment, the Library offers a circulating collection of materials in a variety of formats, reference and readers' advisory service, public computers/WiFi, meeting rooms, interlibrary loans, a public phone, fax service, and much, much more.

The Library also offers a variety of dynamic, diverse programs for people of all ages throughout the year. These programs are free and open to the public. In the past year, Library programs have included Cirque du Geek (https://www.facebook.com/CirqueDuGeekCon/), PechaKucha Waterville (https://www.pechakucha.org/cities/waterville-maine), author events, family events promoting creativity, health, technology exploration, making, entrepreneurship, and literacy, as well as job seeking activities.

PechaKucha Waterville continues to be one of the Library's most popular community events. Partnering with Waterville Creates!, as well as other organizations such as the Maine Film Center and MIFF, PK WTVL is an engaging, dynamic program that draws regular crowds of 200-300 people. Held at rotating locations in the community, PechaKucha Waterville has become a "must-see" event for people who celebrate the diversity of human experience as well as the vibrant creativity in the greater Waterville community. PK WTVL events happen four times per year.









The Library's sixth annual mini comic-con, Cirque du Geek, was another resounding success. Program leader Sarah Taylor annually facilitates this colorful, fun three-day event featuring a variety of activities and events for geeks of all ages and fandoms A Waterville Creates! partner incentive grant bolstered the event through new technology, program support, and other enhancements. The Library partnered with WC!, Waterville Opera House, Maine Film Center, AnimeMaine, and the Maine Association of Cosplay Enthusiasts to present Cirque activities.









The Library book sale took place April 13-April 19 and was a huge success. Many community members found books to take home and the Library received about \$1500 in donations. KUDOS to the entire Library staff but particularly the program leader Sarah Taylor.

In the last year, the Library hosted several writing workshops offered in collaboration with the Colby College Creative Writing Program and Civic Engagement Office. These workshops drew attendees from all over Maine and received rave reviews.









Under the leadership of new Children's Librarian, Liz Davis, youth programming changes have been made over the last year. The Children's Room now offers a "Satur-Play" program every Saturday afternoon, 1p-2p. This family-friendly event features games, maker activities, stories, and other fun. The Children's Room also now presents a weekly program for homeschooling families, "Homeschool Hub." This program, offered on Thursdays, 1:30p-2p, presents an activity in the Children's Room for homeschoolers in 1st-6th grades an activity in the Bartlett Room for homeschoolers in grades 6th-12th. The Children's Room continues to offer a very popular "Crafternoons" program on Tuesday afternoons and "Rhymetime: for Babies, Toddlers, and Their Grownups" on Friday mornings.



Weird Science once again wowed children and adults alike. This program is now in its 11th year at the Library and features the talents of the State Champion Waterville High School Science Olympiad Team. Members of the team, along with their faculty advisor, Jon Ramgren, present weekly science programs in the summer for children. Young science lovers come from as far away as Lewiston to learn about DNA, liquid nitrogen, slime, and other science topics.

The Waterville Public Library was the first public library in Maine to serve as a site for the Summer Meal program for kids and teens. During summer weekdays, youth ages 18 and younger can get a free lunch in the Children's Room. In the 2018 summer, approximately 500 kids received free lunches at the Library.

Through generous funding from the Colby College Center for Arts and Humanities, the Library hosted two interns in the summer of 2018: Lindsay Wong and Peter Weiser. The two interns performed a variety of tasks at the Library, including working at public service desks, offering storytimes at the Farmers' Market, and providing the Library's award-winning BookBike outreach program. With bikes as human-powered bookmobiles, Peter and Lindsay visited several locations in the city weekly, including the South End Teen Center and public housing on Armory Road. At these locations, Peter and Lindsay distributed free books and offered a craft activity.









Free Comic Book Day is always a huge hit and last year was no exception! A nationwide initiative, it is a day throughout the country in which comic book lovers celebrate and comic books are given away. Well over a hundred folks came through the Library to celebrate comic books, creativity, and community on Saturday, May 4, 2019.

Through collaboration with the Colby Museum of Art, the Library hosted a *Secret Gardens* (*Waterville*), an exhibition featuring the work of Carly Glovinski. *Secret Gardens* (*Waterville*) featured wooden sculptures of books from the Library's collection. The painted books were presented on the Library's shelves, in place of the originals. The Library thanks Colby College Museum of Art curator Beth Finch for making this unique and wonderful opportunity possible.



- "Marbled Maine" by John Byrer
- ♦ "Pennsylvania Dutch Design" by Donna Hinkledire





Director Rabideau served as Grand Marshal for the 2018 Parade of Lights. It was an honor and delight!

The Library continues to partner deeply with Waterville Creates!, an organization the Library was significantly part of creating. Rabideau continues to serve on the WC! Board of Directors. Several Library staff members serve on the WC! Program Committee and collaborative programming initiatives are ever evolving. The WPL partners with WC! to present PK WTVL, a successful networking and story sharing event the Library was part of founding and has been facilitating since

2010. Rabideau directs a Team PK which is comprised of community volunteers and WC! staff. Along with Waterville Creates! partners, the Library provided several programs as part of the Joy to the Ville and Arts in Bloom event series in winter and spring. In the spring of 2019, WPL collaborated with Waterville Creates! partners on a teen program series called SLICE. The Library's session on 5/21 was called e-circuits and well attended and received. SLICE (Students Learning Innovative Creative Endeavors) is a pilot program to encourage students ages 13-19 to explore the behind-the-scenes operations at an historic opera house, an award-winning public library, a nationally recognized art museum, and an independent arthouse at Railroad Square Cinema. Partnering with arts professionals throughout the city, this program provided young adults with unique experiences to learn more about career paths in the creative arts. Each afternoon was packed with interesting programming, inspiration, and pizza.

The Library continues to be a community leader in career and workforce development efforts. The Library partners with several entities such as the Augusta CareerCenter, New Ventures Maine, KVCAP, Mid-Maine Regional Adult Community Education, and other entities. The Library offers a weekly Job Search Lab and connections to other workforce development services. The Library hosts recruiting events and partners with entities such as the Central Maine Growth Council on other hiring events. A workforce practitioners' steering group on which Rabideau participates facilitates three meetings annually to bring area workforce practitioners and area hiring businesses together to increase awareness and odds of meeting area workforce needs.

The Library continues to be involved in business development efforts. The Library partners with the Mid-Maine Chamber of Commerce, Central Maine Growth Council, the Harold Alfond Institute for Business Innovation, and other partners. The Library is a lead coordinator of Small Business Week Waterville, a series inspired to coincide with the Small Business Administration's national initiative Small Business Week that happens the first week of May.

- ♦ Wednesday, May 1 * 5:30p-8p, 2nd Annual Pardon the Innovation: An Entrepreneur
- ♦ Friday, May 3 * 6:20p/7:20p, PK WTVL V31, Emcee: Mike Duguay
- Monday, May 6 * 12p-1:15p, Maine's Strategic Plan for Economic Development Commissioner Heather Johnson Maine Department of Economic and Community Development
- Monday, May 6 * 4p-5:30p, Monetize Your Idea In 5 Steps and \$500, Mike Duguay, Harold Alfond Institute for Business Innovation
- ♦ Tuesday, May 7 * 9a-5p Maine Virtual Job Fair Location
- ♦ Tuesday, May 7 * 2-part class. Overview of Financial Statements * 1p-2:30p, Allison Watson, Maine SBDC; QuickBooks Intermediate User FAQ's * 2:30p − 4p, Sarah Wadick, One River CPAs
- Wednesday, May 8 * 4p-5:30p, How to Start an E-Commerce or Amazon.com Business, Mike Duguay, Harold Alfond Institute for Business Innovation
- Wednesday, May 8 * 5p-6:30p, Waterville Opportunity Zone Workshop: A Practical Guide for Businesses & Investors, Featuring Internal Revenue Service and WipFli | Macpage
- ♦ Wednesday, May 8 * 7:15p, Film Screening: Office Space
- ↑ Thursday, May 9 * 5p-6:30p, Building from a Bird's Eye View: How Tech Has Taken Over The Most Dangerous, Expensive Jobs in Construction featuring incredible drone footage Brad Stout, Pres. + CEO of Coutts Brothers Inc.

Community members shared a favorite children's book during the 100th anniversary of Children's Book Week in May. Lots of folks shared a photograph of themselves holding a favorite children's book with a brief description of why it is a favorite. The Library posted shares to the Library Facebook page.











The Library provided outreach to more than 12,000 individuals, sharing information about Library services and resources, as well as promoting community spirit. From the Taste of Greater Waterville, to the South End National Night Out Festival, to the Business to Business Showcase, to child-care centers and elementary classrooms and more, Library staff brought information, fun, and literary character pals to share with community members of all ages.

The Library offers storytimes at the Farmer's Market on Thursdays throughout the summer.









A local community organization, Women's Initiative, again selected the Library as the site for their annual Kindness Project. This project distributed over 1,000 free scarves and hats on a cold winter day. This event never fails to lift-up our spirits and lighten our hearts, and we are so grateful for this act of community kindness.

The Library's annual event fundraiser, *Nosh and Knock-Off*, was a resounding success and raised critical funds for the Library. Written by a local writer and featuring an all-star cast of local celebrities and actors, the sell-out event offered attendees the chance to find out "whodunit" while enjoying tasty food and libations from local restaurants.





Over the last year, the Library saw several employee transitions. After 15 years of transformative service, Library Director Sarah Anne Sugden moved on to new challenges and opportunities. Hundreds of folks came out on 10/18/18 to say thank you and farewell at a wonderful Celebrate Sarah! party hosted by the Library Board of Trustees. Sugden's considerable accomplishments, contributions, and overall exquisite amazingness were celebrated and cheered. Sarah took a position in Green Bay, Wisconsin where she became the Director of the Brown County library system. Sarah now oversee 9 libraries and a bookmobile. Sarah's profoundly positive impacts on Library services and service throughout the Waterville community will resonate for decades to come. She is deeply missed, and her visionary leadership appreciated.









The Waterville Public Library Board of Trustees appointed Tammy Rabideau as director in November 2018. Tammy has worked in increasingly responsible roles for the Waterville Public Library since May 2010. Tammy has a Masters of Library Science degree from SUNY Albany and previously worked for Swarthmore College, Skidmore College, Georgia Institute of Technology, and University of Michigan libraries.



After 14 years of service to Waterville families, Children's Librarian Kathleen Kenny resigned in June 2018 and took a new position closer to her home. Kathleen's contributions to the Waterville community and the Library were significant. She contributed impactfully in many community-wide initiatives such as Educare. She is greatly missed.

The Library's new Children's Librarian Liz Davis joined the Library on July 25, 2018. Liz previously provided library services to youth in South Carolina. Liz brings tremendous energy, creativity, positivity, and collection management strengths to the Waterville community. She is an extraordinary addition to the Library team.

After ten years of service, Library custodian Bob Madore resigned in November 2018. The Library is deeply grateful for Bob's service. He is missed. Trevor Moody became Library custodian in December 2018. In his new role at the Library, Trevor brings with him a dedication to high quality service, a creative mind, and a background in woodworking. Trevor is a wonderful addition to the Library team.

While she had retired from full-time work in 2013, after several years of part-time service, Meta Vigue fully retired in November 2018. After being a steady presence at the Library for so many years, Meta is missed.

Thanks to an allocation of downtown TIF funds, the Library was able to restore properly functioning computer resources for the public in the fall of 2018. New laptops were deployed in the mobile laptop lab. At a significantly lower cost than if new machines had been purchased, Information Technology Exchange provided refurbished desktop machines which provided stabilizing upgrades for the Library's 1st floor public computer lab and Children's Room. Upgraded catalog search stations were deployed throughout the Library. Rabideau worked with City IT staff to facilitate these transformative transitions in computer resources for the community.

Library staff continue to receive expressions of concern and complaints from patrons regarding availability of vehicle and bike parking and access to the Library. An example of the kind of feedback received is a daughter of 80-year-old parents who contacted the Library to share that her parents are no longer able to visit their beloved library because they are unable to feel safe in crossing Appleton Street to access the Library; the daughter respectfully inquired if there is anything that could be done to help the parking situation. Ensuring adequate parking solutions for library users is a high priority concern for the Library Board of Trustees.

Director Rabideau is working closely with Library staff, Library board members, City Engineer Champagne, Public Works staff, consultants, and third-party vendors to try to understand, organize around, and effectively and efficiently solve Library facility and grounds matters. Efforts are underway to develop enhanced systems to track, monitor, characterize, and advance optimum facility and grounds operations. The needs and demands of the facility and grounds are perennial. The Library needs more support and more resources to properly administer the facility and grounds stewardship. Snow and ice removal/management are a perpetual challenge with the large perimeter with various gradations of surfaces and wide stretches of street facing parts which often contain large stretches of snow berms created by the plows. Increased support from the City of Waterville Public Works and Parks & Rec staff were helpful in the last winter. Snow and ice management is big work for the Library.

Director Rabideau continues to analyze organizational needs and objectives vis-à-vis staffing. Rabideau is working with assessing and developing staff to produce the most optimal alignment for meeting safety standards and the best of experiences and services for the community. Duties are shifting and clarity of roles evolving. Overall, staff response is enthusiastic and folks are eager to contribute as productively as possible.

Director Rabideau performed intensive research and analysis of the Library's operational and capital resource needs to prepare a proposed a FY2019-2020 budget. Rabideau looked at dimensions of the entire organization including but not limited to personnel, collections, programs, technology, facilities, grounds, programming, and partnerships. Revenues and expenditures in all areas were analyzed. Rabideau did extensive analysis of comparative data with libraries in Maine and throughout the nation. Detailed budgets for other libraries in communities comparable in size to Waterville were reviewed. The information gathered and analyzed formed the basis for the FY2019-2010 budget presented.







The Library was the beneficiary of six Colby students as part of the annual Colby Cares volunteer day. The students were a tremendously helpful in breaking down the book sale and doing other tasks that supported the Library.





Rabideau worked with other community partners to assist Colby College in identifying and assessing staffing for the College's new civic engagement initiative. Residents of the Colby's Bill and Joan Alfond Main Street Commons are required to perform two hours of volunteer/community service each week. Working closely with Colby's Civic Engagement staff, Rabideau worked to create pathways and strategies for student engagement. Over the two semesters of the first year of the program, about 60 Colby students expressed interest in volunteering at the Library. Approximately 15 students per semester were successfully placed at the Library. Students performed a variety of functions such as leading programs, supporting programs, collection maintenance, facilities support, research, data management, and administrative support. Students Walker and Theo offered a new program called Camp Code which was a computer programming lab for kids 11-16. The Library expects increased student volunteer engagement ahead. The future looks bright!







Library Shares:

"3 1/2 years ago patron Mona G. lost her memory due to an issue with her medication. Mona lost memory of her loved ones, memory of skills and did not even know the alphabet. A friend steered Mona to Literacy Volunteers of Waterville Area to start learning how to read again. Literacy Volunteers provides free, confidential, one -on-one literacy instruction to area adults. Mona, her husband, and her tutor meet regularly at the Waterville Public Library. Her husband attended the training course to also become a tutor to further assist Mona. Mona was recently tested and she is now reading at a 6th grade level! Her reading comprehension is at an 8th grade level! Mona's goal is to reach 12th grade level, and with her tenacity and faith she will no doubt achieve that goal."

- "An 85-year-old man with a cane stopped by to visit the Library recently. I remembered him well and hadn't seen him in a few years. We chatted. He shared that his wife's health has been in steady decline and that he is serving as her full-time caregiver. He loves her very much but the situation is very demanding. He is exhausted and stressed. He said that he needs to get himself out of the house from time to time to get a break, get some perspective, rest. He said he knows he can come to the Library and just be. He said he knows that friendly people with smiles will be at the Library."
- ♦ "The Waterville Public Library is much more than a media service. The welcoming culture of the library creates a fertile spacefor community members to be together. The library is a community hub. In our society today, there are few places that function as a "commons" where people can come together, which is what makes the library a gift to the community.
- The reasons for using the library are diverse and beyond the simple search for media. For instance, I often meet people who are new to the community and looking to connect. They bring their children to read books. They are welcomed by the librarian and learn of the programs the library offers such as "Crafternoons" on Tuesday and decide to participate. While the kids enjoy making crafts that connect to nature or imagination, the caregivers meet with each other and the library staff, participating in conversation and community without even realizing it.
- From there, curiosity is shared and sparked, and the next thing you know, people are sharing what they are passionate about with each other. We learn from and benefit each other. Being in each other's sphere of life and community would not happen for most of us, and it would not happen to the degree and high quality that it does, without the library creating a place where we can share life together in a positive, life affirming way.
- The cycle continues and spreads. The librarian listens to our passions, questions, and inspirations, and then connect us to stories, ideas, or others enriching our lives.

 This all happens so smoothly that friendships develop among the patrons and staff. We realize that we are not separated, butthat we share in community life together. The library is a tide, raising all ships, for those of us who are lucky enough to participate in this community gift."
- Vary nice lady, 72 years young, with a walker, came to the desk and said she wanted a library card and had lost her card a year or so ago. She had an account that had expired in 2016. She had all her information so I gave her a new card and she started to leave. I asked her if she was going to get something to read. She said she didn't read much anymore but she never felt like her life had meaning without having a library card with her."
- "Yesterday at Home School Hub I was blown away by the enthusiasm that the parents showed me for the program. The comment was made, "I have not heard one bad thing from anyone who has attended this year!" They find that the varied programming is beneficial to their children, as well as having "adult conversation" time. They are looking forward to enjoying Summer Reading Weird Science Wednesdays and reconvening Home School Hub in September."
- "Today a young woman from Clinton signed herself and her daughter up for library cards. She is SO EXCITED to have a card here, she said she's in love with the library and she loves the manga section and it's all great.:) She said having a library card gives her something to look forward to again. She even bought a tote bag.:)"

- 🗘 he Waterville Public Library is a resource which gives back to its community in ways that cannot be easily captured on a sprædsheet." ~ Ryan Kneeland
- "WPL director, Tammy Rabideau, is a positively wonderful human and passionate about bringing new ideas and unique ways of engæging community to the WPL!

 Last year, I had the privilege of working in collaboration with the WPL and Colby Museum of Art to install a site-specific work within the library stacks. From the moment I met with the director and staff of the library, they were so supportive and excited to host my art piece. The experience was a true pleasure!" ~ Carly Glovinski
- Thank you for creating space for my collages. Several times during the time they were there, I wondered if some child who might not have thought of doing collage might one day pick up a magazine or an advertisement, see some images that s(he) likes, take scissors in hand, and create a whole new "scene." When art is in our environment, the influence is fluid, isn't it? Thank you for impacting young lives by putting art in their world. Cordially, Marj" "I wanted to pass on a comment by a patron earlier this week. He utilizes about 5 different libraries in the area, including the Maine state library doing research and writing on his visits. He said our library is a stand-out in the variety of spaces it offers, the beauty of the building, and overall feeling and is his favorite!"





Parks & Recreation

STAFF:

Matt Skehan, Director

Bobbie-Jo Green, Recreation Coordinator

Samuel Green, Parks Foreman

Steve Buzzell, Grounds Mechanic

April Ames, Executive Assistant

Parks and Recreation

CONTACT PARKS & RECREATION

HOURS:

MONDAY-FRIDAY 7:00AM-4PM

ADDRESS:

6 WENTWORTH COURT WATERVILLE, ME 04901

PHONE: 872-5433

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parks@waterville-me.gov

WEBSITE:

waterville-me.gov/parks

The Park and Recreation Department's annual operating budget for FY2018-19 was \$696,611. Total revenues for the Department, \$202,100. The Department's operating budget includes care and maintenance for all city owned parks, fields, playgrounds, courts, gardens, school grounds, trails, boat launches, and associated infrastructure. It also provides funding for the Alfond Municipal Pool, Quarry Road Recreation Area, Pinegrove Cemetery, and a variety of recreational programs and activities for children and adults. The Parks Department continuously seeks ways to improve efficiency. The crew's experience, creativity, and knowledge help keep budget numbers down. We pride ourselves on being responsive to the communities needs and are always available and willing to help other City Departments. Below are some highlights from 2018-19 (July 1 – June 30).

Summer - 2018

Softball:

The City has once again solidified itself as the travel softball capital of Central Maine – maybe even the entire State of Maine. The city's premier fields hosted 8 weekend tournaments and nearly 300 teams! Teams from as far south as New York and as far north as New Brunswick visited Waterville for the tournaments. Families were able to stay overnight and visit our great restaurants, shops, and other recreational facilities. The tournaments are a huge boost to our local economy and add great energy in the summer months. Special thanks to Cleveland Brown and Jeff Marshall for all their hard-work and dedication to the kids and families.

Quarry Road:

Another facility in town that has risen to a new level as a true recreational destination for a wide variety of user groups is Quarry Road Trails. Key user groups and events hosted during the summer months included: Summer Race Series, Central Maine Cycling Club, AIDSWalk of Central Maine, Inland and Maine General Health initiatives and events, Colby, Thomas, and Waterville High School cross country meets, New England Mountain Bike Association, and Somerset Special Olympics.

Purnell-Wrigley Field:

What a great 2nd year we had at this state of the art facility on Mathew's Ave. We hosted the 11U Maine State and New England Regional tournaments this summer along with other local tourney's each and every weekend.

Nearly 70 teams in all visited the replica/turf field and many stayed overnight – another big draw for the City.



Please see below from Ken Walsh, CEO, Alfond Youth Center – a VERY special moment for the kids!

"After a number of years of discussion and hard work, we finally were able to host the first youth Chinese baseball team in Water-ville Maine to play an exhibition game against our U11 All Star team in Waterville at Purnell Wrigley Field. The fellowship and good spirit was on the field the entire game. No matter where these kids were from, no matter what part of the world, they had

the common interest in playing baseball, for the love of the game. A proclamation from the City of Waterville was given to the Chinese Baseball Manager and State of Maine Representative Bruce White threw out the first pitch. Our Coach, Boys and Girls Club/Y alumni Brian Bellows prepared our kids for this special moment by teaching them to be humble, respectful and play to their best of abilities. The game ended in the bottom of the 6th with Waterville down by two runs, 6-4. Our kids battled back to tie the game. We concluded the exhibition game in a tie. These young athletes will be back again next year playing in our Cal Ripken 2020 World Series at our Purnell Wrigley Field in Waterville. This moment in time for these kids will never be forgotten."



Also of note were a couple smaller projects that may go unnoticed by some but were nice improvements made.

Main St. Tree Well Cobble Project:

With help and oversight from Fielstone Gardens, the City reset all tree well cobbles along Main St., nearly 30 in all. It was a long and somewhat arduous process but one that we feel made an improvement to downtown.

Purnell-Wrigley Hedge Planting:

With the help of generous funding from the Maine Forest Services Project Canopy program, we were able to install a beautiful 150' buffer hedge planting along the south side of the parking lot. In addition to providing privacy for neighbors from light and noise, it also gives the field a cozy/intimate setting – especially when the hedge is fully grown in the next 10-12 years.

Fall - 2018

Quarry Road Fall Festival:

On Saturday, November 3, the community was invited to the Quarry Road Trails Fall Festival to enjoy fun activities, explore the trails and learn about winter programs, volunteer opportunities, recent updates, and future plans. Family-friendly activities included trail walks, a nature scavenger hunt, pumpkin bowling, apple slinging, bean bag toss, face painting, and more. Common Street Arts, Central Maine Ski Club, Children's Discovery Museum, Northern Light Inland Hospital, Waterville Creates!, Kennebec Messalonskee Trails, and the Waterville Public Library all offered help in this great FREE event that drew nearly 300 people – some for the very 1st time!

Winter - 2018

Colby Class and Quarry Road:

For the Fall of 2018 and 2019, Quarry Road Recreation Area served as the client for a semester long course at Colby College's Environmental Studies (ES) Program, called "Balancing Community, Economy and Conservation" taught by Ole Amundsen. Students gained critical thinking and leadership skills by examining strategies, policy frameworks and decision support tools for evaluating trade-offs between economic interests and the environment. This interdisciplinary course examined sustainability through case studies focused on the application of tools in land conservation, finance, recreational planning, GIS, and ecosystem services with an eye towards application through team projects focused on the management and development of Quarry Road. Team projects for 2018 included creating a scenic resource inventory, proposing a birding trail, calculating the eco-system services provided by forests and wetlands, researching strategies for stormwater management and porous pavement, examining the financial and environmental sustainability for a proposed lodge/visitor center. In addition, a JanPlan independent study course was undertaken in winter of 2019 by one student from the class to expand on the idea of building a four-season lodge/visitor center.

City of Waterville 2018-19 ANNUAL REPORT

Also, to support the class, the Chair of Colby College's ES program, provided funding to hire Colby students as research assistants for 2018-19 to install and monitor a traffic counter, two trail counters and several camera traps. Gauging the level of use of Quarry Road is necessary in order to ensure that the park is managed wisely and to understand its market. Overseen by Ole Amundsen, Colby students gained valuable field experience in collecting data, problem solving in use of technical equipment and examining use patterns over time. Colby students also provided training to the Waterville Park and Recreation staff on the use and operation of the traffic and trail counters. The data collected and analyzed by Colby students has been successfully used in grant applications by Friends of Quarry Road to document the high public interest in this facility.

Quarry Road Winter Operations and Highlights:

The Friends of Quarry Road were successful in raising funds to purchase a "new to us" PistenBully groomer for the trails. This modern machine is a significant upgrade that will enable the crew to groom more efficiently and to provide top-notch trail preparation in even the most challenging conditions. This investment will serve the community for many years to come.

The area also held many successful events including: (3) community ski free days, (3) soup, ski & snowshoe days, Maine Collegiate Championship, Maine High School Non-Conference Championship, New England Nordic Ski Association Zak Cup, and the Maine Junior Ski League Relays



Some impressive statistics from the Winter of 2018-19 at Quarry Rd.:

- *124 days open for Nordic skiing
- *591 season passes sold
- *1,510 day passes sold
- *542 Nordic ski rental packages
- *113 after-school ski program participants
- *600+ volunteer hours logged







Spring - 2019

Municipal Pool:

In March, 2018, the City was generously awarded a grant from the Harold Alfond Foundation. Funds from the grant along with city funds from a designated pool reserve account will be used to replace the slide structure. In June, 2018, the city accepted a bid from Vortex Aquatic Structures, Quebec. Vortex arrived in April, 2019, to begin this exciting project. Much more to report in next years annual report.

Also in April, 2019, the city signed a contract with Weston & Sampson (Aquatic Division), to provide preliminary engineering services for phase II at the municipal pool. Phase II includes the main pool, pumphouse, bathhouse, kiddie pools, and spray pad. After 20 years of wear and tear – all are in need of renovation/repair.

In closing I'd like to thank my incredible staff of both full-time and seasonal employees. They're a dedicated crew - I couldn't be more proud of the work they do. Also, other Departments including Public Works, Engineering, Police, and Fire, are always willing to help when asked and I thank them for that. VERY much looking forward to another year of positive progress here in Waterville!

Matt Skehan

Director



Parks & Recreation Facilities Listing

Playgrounds

Chaplin Street Tot Lot

Green Street Playground & Skate Park

Grove Street Playground

Mathews Ave Playground at Purnell-Wrigley Field-project canopy grant, garden tool shed, community garden rebuild, bike shed,

Hillside Tot Lot

Judge Morton A. Brody Playground

(located at the North Street Recreation Area)

Kelsey Street Tot Lot

Moor Street Playground

Western Avenue Tot Lot

Park Areas

Castonguay Square - located on Common St
Head of Falls & RiverWalk - located on Front St
Quarry Road Trails - located on Quarry Rd
Dave's Place Park - located on Drummond Ave
Downie Park - located on Messalonskee Ave
Harris Park - located on West St
Judge Poulin Park - located on Collette St
Sterling Street Park - located on Sterling St
Veteran's Memorial Park - located on Park St
Bridge Park - historical Lombard Tractor display
located on Bridge St
RiverWalk at Head of Falls—located on Front Street

Trails

Quarry Road Trails – 7.5 miles
Waterville Connector Trail – ½ mile
Pine Ridge Trails & Inland Woods – 8 miles
Merritt Nature Trail – 1 mile
The Oxbow Trail – 1 mile
Head of Falls & the 2-Cent Bridge – ¾ mile

Softball Fields

Couture Softball Field - located on Water St

Herlihy Softball Field - located in front of the Junior High School on West River Rd

High School Softball Field - *located on Messalonskee Ave* Junior High Softball Field - *located behind the Junior High School on West River Rd*

Reed Softball Field - located on the corner of the Armory Rd and Drummond Ave.

Rummel's Softball Field - located at Pine Ridge Recreation Area on Louise Ave

Soccer Fields

Herlihy Field - *U-11 field located in front of Junior High School on West River Rd*

Junior High School Soccer Field - located in back of Junior High School off West River Rd

North Street Soccer Fields - 5 youth fields located at North Street Recreation Area

Pine Ridge Soccer Fields - located at Pine Ridge Recreation

Area off Louise Ave

Webber Soccer Field - High School field located on West River Rd



Outdoor Basketball Courts

Chaplin Street Basketball Court - 1/2 court Grove Street Basketball Court Kelsey Street Basketball Court - 1/2 court North Street Basketball Court - 1/2 court Sterling Street Basketball Court - 1/2 court

Football Fields

Drummond Football Field - High School Field located on Western Ave

Junior High Football Field - *located behind the Junior High School on West River Rd*

Reed Field (youth football) - located on the Armory Rd

Baseball Fields

Gaul Baseball Field - *located at the High School off*Messalonskee Ave

Junior High Baseball Field - *located behind the Junior High*School on West River Rd

Peters Little League Field - Armory Rd

Purnell-Wrigley Little League Field - Mathews Ave

Boat Landings

Quarry Road Boat Landing - located on Quarry Rd
Thayer Park Boat Landing - carry in boat access located at
North St
Water Street Boat Landing - located at end of Water St,

Outdoor Pool

picnic tables at site

6 Lane, 25 Meter Pool
Family Swim Area
Zero-Entry Area with "Raindrop"
18" Deep Kiddy Pool with Frog Slide
12" Deep Kiddy Pool with "Little Squirts"
Spray Pool with 16 Water Jets
Slide Pool Featuring Twister and Tube Slide
Snack Bar

Cemetery

Pine Grove Cemetery is a 32-acre parcel located on Grove St. The cemetery is unique due to the rare configuration of roads within the facility. The site includes three mausoleums, one tomb, and approximately 13,000 lots containing an estimated 80,000 grave sites.

Tennis Courts

North Street Tennis Courts - 4 courts located at North Street Recreation Area

Golf Course

Pine Ridge Golf Course is a 9 hole par 3 course located on the West River Road in Waterville. During the summer of 2015 footgolf was added to the course. The facility is currently managed by PRG, Inc and is open from mid to late April through the end of October - weather permitting.

Dog Park

Dog Park - located on West River Rd

Community Gardens

North Street Recreational Area Moor Street





Pine Grove Cemetery

STAFF: Roland & Joan Hallee

Contact information for the Pine Grove Cemetery can be found on our website at:

> <u>waterville-me.gov/</u> <u>pgcemetery</u>

The Pine Grove Cemetery is a 32-acre parcel located on Grove Street, in Waterville, and directly abuts the St. Francis Catholic Cemetery. Pine Grove Cemetery is unique due to the rare configuration of roads within the facility. This site includes three mausoleums, one tomb and approximately 13,000 lots containing an estimated 80,000 graves.

Certain sections of the cemetery include areas known as "Potter's Field," which were made available to deceased persons whose families could not afford to purchase grave sites. The oldest monuments date back to 1852. Several prominent community members are buried at Pine Grove Cemetery including governors William T. Haines and Clinton Clausen. Over 500 veterans from various wars are buried including the War of 1812, Revolutionary War, Korean War, World War I and World War II, Vietnam War, Spanish-American War, and over 200 veterans of the Civil War. At least one Medal of Honor recipient, Frances Haskell, is interred there. Also, there is a memorial to Asa Redington, who was a member of George Washington's color guard. It is not known whether he is actually buried there.

The Pine Grove Cemetery Chapel was built in 1907 and was designed by architect William Butterfield. On July 19, 2012, the chapel building was designated as being eligible to

be listed on the National Historic Registry.

The chapel's interior has been cleared of walls and plumbing that had been added over the years to accommodate offices and bathrooms. Several pews were donated to the city from the former St. Francis de Sales Catholic Church, and are currently in storage. The hope is that some day they can be used to restore the interior of this historic chapel to its originally-intended use.

In 1943, the Maine State Legislature established a Board of Trustees to be in charge of the administration of the cemetery. Although this system worked well for many years, the long-term management required more time and resources than volunteer trustees could reasonably manage; therefore, in early 2013, the legislature acted on a bill to disband the trustee system and allow the city of Waterville to take over the function.

The day to day administration of Pine Grove Cemetery is conducted by Roland and Joan Hallee, who began their duties in July 2017, following the retirement of long-time superintendent Truly Lovely. From July 1, 2018, through June 30, 2019, there have been 35 burials. No lots were sold in that period and



The city of Waterville's Parks and Recreation Department continues to handle the maintenance duties of the cemetery, which includes mowing, leaf removal, maintaining water lines, and grounds maintenance. Mike Folsom, of the city's Public Works Dept., continues to serve as sexton, opening and closing graves as necessary.



Public Works

ADMIN STAFF:

Mark Turner, Director

John Lombardi, Engineer/Project Manager

Karl Morse, Superintendent of Operations

April Ames, Executive Assistant

CONTACT PUBLIC WORKS

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MONDAY-FRIDAY 7:00AM-4PM

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PHONE: 680-4744

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pw@waterville-me.gov

WEBSITE:

waterville-me.gov/publicworks

Greetings to Residents and Friends:

Department Overview

The Department of Public Works consists of 25 employees working within six divisions:

Administration & Technical Services

Fleet & Equipment Maintenance

Solid Waste & Recycling

Street & Sidewalks Maintenance

Traffic Safety Maintenance

Facilities Maintenance



Collectively, there are 20 employees in the maintenance and solid waste divisions who perform various functions within the department and average just under 15 years of service (two individuals with over 30 years of service and five with 20 or more years). Five administrative staff members average over 20 years (two individuals with over 30 years) of service with the City.

Primary responsibilities of the department include project management; maintenance of streets and sidewalks; winter ice & snow control operations; fleet vehicle and equipment maintenance; solid waste & recycling; traffic control systems, street lights, street striping & signs and maintaining municipal facilities, including maintenance of grounds and buildings at the Robert Lafleur Municipal Airport. We also assist other City departments and schools on a variety of projects.

The department is involved in many construction and repair activities throughout the year. Major infrastructure upgrades, such as road construction, ditching, culvert replacements and paving are coordinated with local utilities as well as with the Maine Department of Transportation, private contractors and more recently, Summit Natural Gas Company. An enormous amount of work is undertaken annually in conjunction with these entities to improve our streets and underground utility services. Responsibility for oversight and administration of the Solid Waste and Streets & Sidewalks ordinances also fall within the jurisdiction of this department.

Public Works Operational Budget - By Division FY 2018/2019

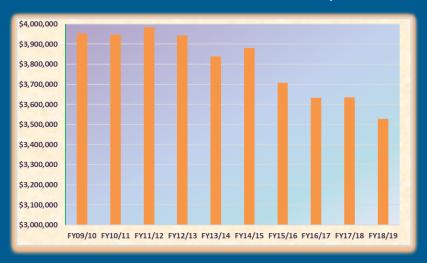
Budget

The Public Works Department's annual budget for the Fiscal Year beginning July 1, 2018 and ending June 30, 2019 is \$3.53 million.



10 Year Budget Comparison

FY 09/10\$3,954,335	FY 14/15\$3,880,905
FY 10/11\$3,947,350	FY 15/16\$3,707,460
FY 11/12\$3,982,915	FY 16/17\$3,633,055
FY 12/13\$3,943,580	FY 17/18\$3,633,956
FY 13/14\$3.838.540	FY 18/19\$3.528.215



Public Works Facilities

The Public Works Department is headquartered on a 3-acre site located at the end of Wentworth and Dunbar Courts, just north of the downtown area off Main Street. The compound includes six buildings which provide storage for vehicles and other equipment with additional stockpile areas for materials and supplies. Buildings within the compound include the administrative office building; a 3-bay fleet maintenance building; a salt/sand storage building; a 6-bay equipment storage building with attached paint/sign maintenance and facility maintenance workshops; a 4-bay equipment storage building and a recently renovated 3-bay operations and maintenance mobilization facility that is utilized by both Public Works and Parks & Recreation personnel. As part of the renovations, a new wash bay and roof system were added to this 64- year-old structure in 2013.

Fleet Vehicle and Equipment Maintenance

The department owns and maintains approximately 60 primary vehicles and over 100 pieces of specialized equipment & apparatus. These include twelve heavy duty dump trucks which are used for hauling as well as for plowing and sanding; two medium duty dump trucks that are used for plowing and sanding of dead end streets and parking lots; two waste collection (refuse packer) trucks; a roll-off container truck; two heavy duty loaders (one that is also used to plow snow); one medium duty loader/backhoe; two street sweepers; one lift truck for maintaining traffic signals and overhead signs; two pickup trucks; two utility trucks; a general purpose farm tractor used for roadside mowing and clearing snow from fire hydrants; two sidewalk tractors; one skid steer loader and three large snow blowers (one is used at the snow dump and two are used to load trucks during snow removal operations). The Fleet Maintenance Division also maintains vehicles and equipment for the Police and Fire Departments, Parks & Recreation Department and the Airport.

Additionally, we maintain and operate a fuel island that has two 10,000-gallon underground fuel tanks for storing diesel and gasoline. All City and School Department vehicles and equipment are fueled at this facility. The fuel island was completely upgraded in 2017.

Snow Removal Operations

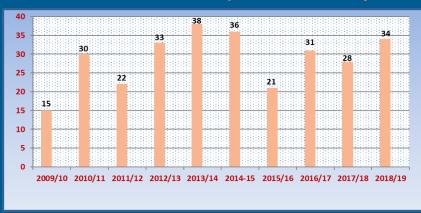
There are 13 established snowplow routes to clear snow from 305 roads within the City limits. This represents nearly 200 lane miles that must be plowed during each storm. Crew members also clear snow from approximately 25 of the City's 45 miles of sidewalks; all municipal and school parking lots, including the Educare facility; Concourse Shopping Center; Head of Falls Plaza and the Quarry Road Recreation Area.

A key priority after plowing and sanding roads and parking lots is to remove snow from the downtown area and the Concourse. We then clear snow banks from intersections in heavily traveled areas to improve visibility and safety. We also remove excess snow from school facilities, as needed; most generally during vacation weeks or Teacher Workshop days when student and faculty parking areas are less congested. Snow from these areas is hauled to a licensed snow dump located behind the Maine Central Railroad yard off College Avenue.

For the period of November 2018 through April 2019, the department responded to 34 winter storm events. This compares to the 28 storm events we dealt with during the previous winter season. According to the National Weather Service, the Waterville area received 71.6" (just under 6 feet) of snow accumulation this past winter.

During the past ten years, we have averaged around 29 storms annually. In a typical year, approximately 40% of the storms consist of freezing rain and ice, more commonly referred to as "mixed precipitation". Accumulating snowfall accounts for the remaining 60% of our response requirements. With each type of precipitation, there is a prescribed approach to the application methods that are employed using our primary materials --- sand, salt and liquid calcium. Our material spreaders are calibrated electronically using on-board computerized systems. Adjustments are then made according to prevailing conditions.

Winter Storm Responses - Past 10 years



Public Ways

The department is responsible for maintaining all the City's public ways including 305 roads, 45 miles of sidewalks, the Concourse, five municipal parking lots and the Head of Falls complex off Front Street. In 2018, our staff conducted a comprehensive road surface survey and used the results to develop a 5-Year Pavement Maintenance Plan. The plan is updated every year according to priority and budgetary projections.

Funding for major road improvements is through capital budgeting and bonding. Maintenance projects, typically shim & overlay pavement improvements, are funded through an annual appropriation from the General Fund (City Budget). More extensive road rehabilitation or reconstruction projects are most often funded through a general-purpose bond. We also partner with the Maine Department of Transportation on project upgrades for roads classified as State-Aid Highways located within the City's Urban Compact Zone.

During the past five (5) years, the City has completed the following pavement upgrade projects:

2014		2015		2016		
Cleveland Place	Lupine Drive	Central Avenue	Franklin Street	Airport Road**	Mt. Merici Avenue	
Coolodge Street	Meadow View Drive	Cherry Hill Drive	Gilbert Street	Ashley Terrace	Nelson Street	
Drummond Ave—	N. Second Rangeway	Cherry Hill Terrace	Morgan Street	Aubrey Street	Oakland Street	
Greenwood Street	Patricia Terrace	Cool Street **	Rideout Street	Dunbar Court	Quarry Road	
Highwood Street	Wolfe Street	Crestwood Drive	Sawyer Street	Forest Park	Union Street**	
Jefferson Street		Eaton Drive	Sterling Street	Harris Street	Ursula Street	
		Evergreen Drive	Westview Avenue	Louise Avenue	Wentworth Court	
2017		2018		Martin Avenue	Upper Western	
Country Way	Lawrence Street	County Road				
				Scheduled for 2019		
Crommett Street	Mountain Farm Road	**Denotes Jointly Funded City/State Projects		Boothby Street	Dalton Street	
Gilman Street**	Pearl Street			Nudd Street	School Street	
Hazelwood Avenue **	Squire Street			Sheldon Place	Winter Street	



Culvert Installations & Shoulder Work – County Road





County Road - Pavement Upgrade Project









Public Works and Kennebec Water District Crews at work on Pleasant Street

Additional Projects

To prepare for this year's annual pavement upgrade program, the department worked to improve drainage and elevation profiles along Pleasant Street. The principal area of concentration for these efforts was the Winter Street intersection.

The department was also heavily involved in facilitating the final completion of the Riverwalk at Head of Falls project in advance of its grand opening and dedication in October. The Riverwalk has proven to be an overwhelmingly popular destination for residents and visitors alike.









Other Major Maintenance Expense Items

The Department budgets for the annual cleaning and maintenance of the City's 1,900 catch basins. The City pays the Waterville Sewerage District (WSD) approximately \$470,000 per year for storm water management which includes maintenance and capital upgrades of the storm water run-off system. These are a component of WSD's sewer and storm water separation system. In addition, we also maintain approximately 5,000 street and regulatory signs, neighborhood street lights and traffic control lighting at 24 intersections. The budget for maintenance of street signs/traffic lights/street lighting is \$375,000 annually.

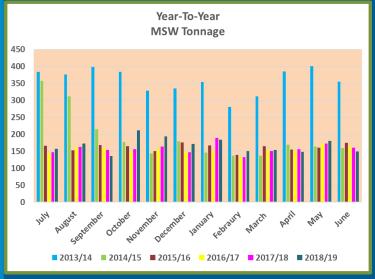
Solid Waste

Since a Pay-As-You-Throw (PAYT) trash metering program was first introduced in September of 2014, the department has reduced its tonnage by nearly 56%. Whereas, we previously collected approximately 4,300 tons of municipal solid waste (MSW) annually, we now collect just under 1,900 tons. The average reduction for most PAYT programs is around 45%. We also provide a yard waste drop-off service in the spring and fall as well as seasonal collection of leaves and Christmas trees.

Curbside collection of household rubbish and recycling is provided on a weekly basis to around 4,100 residential households, municipal & school facilities and the public library. All single- family dwellings and apartment buildings with 4 or fewer units are eligible for this service. Household waste and recycling is hauled to the Waste Management Crossroads disposal facility in Norridgewock. Recycling materials are then transported by bulk carrier to EcoMaine in South Portland. The budget for solid waste collection and disposal is approximately \$330,000 annually. This is down by over \$200,000 from the previous year due to our department taking over curbside recycling collection that had been previously contracted to a private firm, the elimination of tipping costs at the Oakland Transfer Station and Penobscot Energy Recovery Corporation (PERC) and the discontinuance of costs for waste transport to the PERC waste-to-energy plant in Orrington.

MSW Tonnage Comparison Year to Year

	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
	383.63	357.62**	165.68	145.09	147.39	157.21
	375.83	311.43	152.61	162.71	162.56	172.20
	398.45	215.48***	167.85	159.52	153.39	135.57
October	384.67	176.70	165.25	150.36	156.54	211.57
November	328.69	144.30	150.73	156.79	163.97	194.36
December	335.31	179.33	176.20	149.81	146.99	171.38
January	354.21	146.11	167.30	152.16	189.49	184.28
February	280.98	137.34	139.68	130.02	132.41	150.91
March	312.16	136.87	164.99	153.36	150.25	153.69
	384.81	169.30	155.25	152.04	156.32	148.70
May	400.67	163.82	160.81	172.53	172.13	180.07
	354.87	159.59	174.46	164.63	160.53	148.92
TOTAL	4294.28	2297.89	1940.81	1849.02	1,891.97	2008.96



A Household Hazardous Waste Collection Day generally occurs on the second or third Saturday in October. Several area communities participate in conjunction with the Kennebec Valley Council of Governments. This program allows residents and small businesses to drop off liquid chemicals and solvents, pesticides and herbicides, batteries, waste oil, paint and other hazardous waste products that require special handling and disposal. Electronics and medications are also collected during this event.

The Department of Public Works also oversees the management of the former 65-acre landfill on the Webb Road. The landfill was closed under the supervision of the Environmental Protection Agency (EPA) and the Maine Department of Environmental Protection (MDEP) in 1998. Our responsibility for annual maintenance, inspection and environmental compliance continues in conjunction with and under the supervision of the MDEP.

^{**}Curbside Recycling Began 7/21/14

^{***}PAYT Began 9/8/14

Recycling

In conjunction with PAYT, the city has also established a single sort curbside recycling program. This began in July 2014 and has proven to be very popular among our residents. The program started with collection being provided by a private contractor under a three-year agreement. Public Works assumed collection responsibilities on July 1, 2017. Materials are transported to and processed at Ecomaine in South Portland.

According to the latest information from the Maine State Planning Office, in 2011 Waterville had a recycling rate of approximately 25%; down from a high of 35.5% in 2002. Since curbside recycling was reintroduced in 2014, the City has approached a recycling level of close to 30%. The state-wide target is 50%. Most communities with established recycling programs currently average 30-35%.

The I Recycle center on Armory Road is a free drop-off facility for sorted materials and is open to the public Monday through Saturday.

Our very popular Curbside Recycling Program began in July 2014

The Solid Waste Committee continues to explore other waste reduction alternatives such as composting, food wastes and organics. These types of programs have been implemented in other communities throughout the State with measurable success. On the national and international levels, Waste-To-Energy operations are still evolving with rapid development of new processing systems and technologies. These show the most promise in achieving a greater level of environmental benefit. With many diverse studies being undertaken world-wide, the Committee recognizes that there will be many outstanding opportunities to examine and explore in the future.

A big thank you goes out to the members of the Solid Waste Committee for their efforts throughout the past year.

RECYCLING TONNAGE COMPARISON—FIRST 5 YEARS OF THE PROGRAM

	2014/15	2015/16	2016/17	2017/18	2018/19
July	14.13**	60.26	45.56	51.88	41.70
August	37.20	46.01	50.16	38.31	38.07
September	47.25	56.53	44.25	40.89	35.53
October	57.67	47.10	44.17	46.84	0.00***
November	54.34	44.69	55.89	50.44	21.69
December	57.81	61.35	41.41	34.88	25.76
January	44.72	46.14	51.55	14.99	46.87
February	42.25	43.89	45.26	34.41	18.73
March	45.75	48.47	43.39	38.60	41.81
April	45.58	47.05	43.95	50.56***	42.93
May	51.37	45.28	60.24	57.21	38.97
June	60.26	55.13	43.97	47.27	44.81
TOTAL	558.33	601.90	569.80	506.28	396.87



^{*}Represents 1 Week Only – Bi-Weekly curbside collection began 7/21/14

^{**}Weekly curbside collection began with new dual packer truck 4/17/18

^{***}Dual packer truck was out-of-service during the month of October

^{**}Note – The graph for 2017/18 shows a sizeable downward variance in tonnage during the months of December, January and February. This is due to the occurrence of winter storms which, because of conditions or manpower shortages, required delays or cancellations of recycling collection.



Recognition

On behalf of all the members of our department, I would like to congratulate Mark Clement, Fleet Maintenance Team Leader, on his retirement after 30 $\frac{1}{2}$ years of service.



Mark Clement
Employed July 25, 1988 – December 31, 2018

Closing Remarks

Thanks to all for allowing the opportunity for me to share some facts and figures about the Public Works Department and high-lighting the various projects and activities that were undertaken during the past year. The members of our department and I wish to acknowledge and express our gratitude to the wonderful citizens and taxpayers of Waterville, the Mayor and the City Council for their continued support. I especially want to recognize the crew and staff of the Public Works Department for their continued dedication, commitment and service to the community.

Respectfully submitted,

Mark L. Turner

Director of Public Works

Robert LaFleur Airport

STAFF: Full time: Randy Marshall Jr & Ed Lively

Part time: Scott Ruthier, David LaFountain, Jenna Rouillard

Per Diem: Zlatko Necevski & Colby Ryder





CONTACT LAFLEUR AIRPORT

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8AM-5PM 7 DAYS A WEEK

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PHONE: 861-8013

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wvairport@waterville-me.gov
WEBSITE:

waterville-me.gov/airport

Stay up-to-date with what's happening at the Airport by following us on Facebook!

<u>www.facebook.com/</u> LafleurAirport The Waterville Robert LaFleur Airport serves as an aeronautical gateway to many destinations in the Central Maine Region. The Airport's primary runway is 5,500 feet in length and has a full instrument landing system (ILS) and Automated Weather Observation System (AWOS). This allows aircraft to land at the airport in low visibility conditions 24 hours a day. The airports shorter runway is 2,300 feet long and is known as the crosswind runway.

We are responsible for maintaining the airport which includes snow removal, vegetation management, and airfield electrical. To give you an idea what those tasks include; our snow removal operations for each snow event include approximately 1.3 million square feet of what the FAA considers to be "priority 1" snow-removal areas. This would be the equivalent of plowing curb to curb all of KMD from I-95 to Silver Street, all of Silver Street, the entire Concourse, and from there to Main Street all the way to public works. The summer keeps us equally busy mowing and controlling vegetation of all areas in and around the airport. We mow approximately 266 acres, most of which must be mowed weekly. That translates to the equivalence of just over 200 football fields.

The Airport is surrounded by 6.5 miles of fence and 11 gates, all of which must be cleared of vegetation and maintained. The extensive electrical system we maintain consists of just over 280 pavement edge lights, 9 approach light towers, a precision approach path indicator system, a 100-foot-tall towered airport beacon, 20 navigational lighted signs, 2 lighted wind cones, and numerous other electrical components and other systems. As you can imagine these tasks alone keep our small staff very busy.

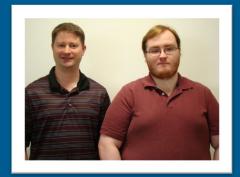
In addition to the maintenance tasks at the Airport, we are also responsible for running the airports Fixed Based Operation (FBO). This includes taking care of all arriving and departing aircraft, crew, and passengers. Some of the services we offer are fuel, aircraft ground power, deicing, lavatory servicing, towing, parking, and overnight hangar rental. Each day we work in partnership with our local hotels, caterers, car rental companies and others to ensure the best experience possible for Our Cities guests. With the hard work of all our staff and business partners, we are on the right track to making the airport as financially self-sustainable as possible, placing approximately 90% of the annual operational expense on the direct end users of the Airport.

There are several businesses located at the Airport. They include; Air New England the resident charter operation, Airlink Academy the resident Flight School, And Wiggins Airways (UPS). Each weeknight throughout the year a UPS twin turboprop aircraft operated by Wiggins Airways departs the Waterville Airport and heads to the UPS hub in Manchester NH with your overnight parcels. It then returns the following morning with the overnight parcels for our area.



All Airport FBO staff members are certified by the National Air Transportation Association in its Professional Line Service training. With this training, pilots choosing our facility can be confident that safe and professional service will be delivered during their visit.





Technology

STAFF:

Josh Grant, Technology Director

Joel Waye, Senior Information Technologist

Gareth Dailey, Information Technologist

The City of Waterville's Technology department is responsible for the installation, support and maintenance of the entire computing environment for the City of Waterville, the towns of Winslow, Clinton and Fairfield, the Oakland Police and Fire Departments,

Waterville Opera House, and KVCOG. Waterville, Winslow and Oakland are connected by a state-of-the-art privately-owned fiber optic infrastructure. This infrastructure allows all three municipalities to consolidate technology services and share staff resources. The Technology Department continues to find ways to efficiently consolidate our technical footprint while still providing top notch service and support. In addition to Clinton Police

Department, the Waterville IT Department is now providing IT support to all municipal departments in the Town of Clinton.

Josh Grant, Technology Director

The City's Technology
Dept. successfully closed **2,106** support requests
during the 2018-19
fiscal year.



Maintenance

STAFF:

Dave Higgins, Maintenance, Custodial Alan Douin, Part-time Custodian Robert LaPlante, Police Department Custodian

My goal as the head of Maintenance/Custodial for Waterville City Hall is to ensure a healthy and safe environment for my coworkers and for visitors. This is an old building that can be a challenge with cleaning and maintenance. I have help keeping it clean with Alan, our part time employee. I also assist at the Police Department when needed.

We manage our own floor care, which includes stripping, refinishing and burnishing regularly to maintain the shine of the floors.

Record keeping is a big part of keeping up with maintenance responsibilities. There are 17 heating and AC units in the building which require monthly checks. There are 29 fire extinguishers and 60 emergency lights that are inspected monthly for safety. We inspect the fire alarms, fuel tank elevator and boiler annually.

We clean daily with particular attention to the restrooms. Other inside work includes light plumbing repairs, carpentry, painting or other miscellaneous projects.

Outside Winter work includes keeping the walkways and steps clear of snow and ice. We also assist Public Works with clearing the parking lots.

Much of my time from Spring until Fall is spent working in Castonguay Square with Alan's assistance. We will frequently be found weeding, watering the lawn, trimming, digging up old hedges and replanting plants. Our particular focus is taking care of the potted flowers, which require daily watering and frequent fertilizing. These flowers leave a nice impression of City Hall.

In March this year a flood, originating in the roof above the Opera House, caused substantial damage to 10 rooms in City Hall. I spent many hours assisting with the cleanup and repairs. We still have basement rooms that need to be repaired.

We renovated the downstairs hallway off of Front Street this year. We added drywall, paint and new flooring. We also refinished the railing and decorated this entrance with historic photos of the City which makes that part of the building much more welcoming.

Respectfully,

Dave Higgins

Waterville Public Schools

Eric Haley, Superintendent

SCHOOL BOARD:

Ward 1— Sara Sylvester

Ward 2— Greg Bazakas

Ward 3— Joan Phillips-Sandy

Ward 4— Maryanne Bernier

Ward 5 - Julian Payne

Ward 6— Elizabeth Bickford

Ward 7— Pamela Trinward



FOR SCHOOL PHONE

NUMBERS & ADDRESSES:

PLEASE SEE THE CITY

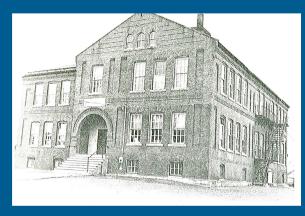
SERVICES DIRECTORY ON

PAGE 15

GENERAL WEBSITE:

wtvl.aos92.org





The mission of Waterville Public Schools is to help students attain the knowledge, skills, and attitudes they need to achieve personal fulfillment, be responsible citizens, do meaningful work, and pursue life-long learning. To achieve our mission we believe that our curriculum should provide all students with a foundation of knowledge, skills and academic standards, along with opportunities to demonstrate and apply learning in varied ways across all curriculum areas. Curriculum and program offerings should provide opportunities for all students to realize their fullest potential and to celebrate their individual worth. Programs and activities should be challenging and should promote and enhance students' physical, emotional, intellectual, and social well being. Furthermore, we will strive to produce graduates who think critically and independently, adapt to new and changing situations, make appropriate choices, and act in a respectful and responsible manner. We believe that all employees of Waterville Public Schools should serve as models for students in helping them:

- Demonstrate the ability to solve problems.
- Communicate clearly and effectively.
- Discover ways to express themselves creatively.
- Make responsible decisions as world citizens.
- Use technological resources to enhance their learning.
- Research, analyze and apply information.
- Behave in a respectful and responsible manner.
- Appreciate world cultures and diversity.

Waterville Public Schools is committed to working with parents and the community to provide the necessary leadership, resources and support to accomplish our mission.

Our Schools:

George J. Mitchell School | Albert S. Hall School | Waterville Junior High School

Waterville Senior High School | Mid-Maine Technical Center

Mid-Maine Regional Adult Community Education



Legislative Reports

Waterville Legislative Delegation

January 1, 2019—December 31, 2019



Senator Susan Collins 413 Dirksen Senate Office Bldg. Washington, D.C. 20510 Phone: (202) 224-2523 Augusta Office: (207) 622-8414







Senator Angus King 359 Dirksen Senate Office Bldg. Washington, D.C. 20510 Phone: (202) 224-5344

Augusta Office: (207) 622-8292

Maine House District: 110 Rep. Colleen Madigan House of Representatives 2

Phone: (207) 287-1505

State House Station Augusta, ME 04333-0002

Phone: (207) 287-1400





U.S. Congress for Maine Congresswoman **Chellie Pingree** Waterville Office: 108 Main Street Waterville, ME 04901

Maine House District: 109 Rep. Bruce White House of Representatives 2

State House Station Augusta, ME 04333-0002

Phone: (207) 660-8722



SUSAN M. COLLINS

413 DIRKSEN SENATE OFFICE BUILDING WASHINGTON, DC 20510-1904 (202) 224-2523 (202) 224-2693 (FAX)



COMMITTEES:
SPECIAL COMMITTEE
ON AGING,
CHARMAN
APPROPRIATIONS
HEALTH, EDUCATION,
LABOR, AND PENSION:
SELECT COMMITTEE
ON INTELLIGENCE

Dear Friends,

It is an honor to represent Maine in the United States Senate. I am grateful for the trust the people of our state have placed in me and welcome this opportunity to share some key accomplishments from this past year.

As Chairman of the Senate Aging Committee, I worked to help ensure the well-being of our seniors. The *Senior\$afe Act* I authored became law last year and is empowering banks, credit unions, and other financial institutions to better protect seniors from financial fraud.

Following extensive committee investigations of prescription drug pricing, additional legislation I crafted became law, ending the egregious practice of pharmacy "gag clauses" that prevented pharmacists from informing patients on how to pay the lowest possible price.

This year, I was also successful in securing an extra \$425 million for Alzheimer's research—the largest funding increase ever—bringing the total to \$2.34 billion. Additionally, the bipartisan *BOLD Act* I authored will create public health infrastructure to combat Alzheimer's by promoting education, early diagnosis, and improved care management.

More than 40 million Americans—including 178,000 Mainers—are caregivers for parents, spouses, children, and other loved ones with disabilities or illnesses, such as Alzheimer's. The *RAISE Family Caregivers Act* I authored was signed into law last year, giving caregivers more resources and training to better balance the full-time job of caregiving. Another law I wrote will help grandparents who are raising grandchildren, largely due to the opioid addiction crisis.

In addition to helping seniors, a major accomplishment over the past year is the increased federal investment in biomedical research that is leading to progress in the fight against numerous devastating diseases. Congress has boosted funding for the National Institutes of Health by \$7 billion in just the last three years, bringing total funding to more than \$39 billion.

One of my highest priorities as Chairman of the Transportation Appropriations Subcommittee is to improve our nation's crumbling infrastructure and ensure that Maine's needs are addressed. Since the Better Utilizing Investments to Leverage Development (BUILD) Transportation Grants program, formerly known as TIGER, was established in 2009, I have secured \$160 million for vital transportation projects throughout Maine.

Congress also delivered a Farm Bill last year, which includes many important provisions that will help the agriculture industry in Maine and across the country. Specifically, I secured provisions that will strengthen support for young farmers, improve local farm-to-market efforts, and increase funding for organic research.

Congress took decisive action to address the opioid addiction epidemic. In addition to appropriating \$8.5 billion in federal funding last year, Congress enacted the *SUPPORT for Patients and Communities Act*, a comprehensive package that embraces the multipronged approach I have long advocated for this epidemic: prevention, treatment, recovery, and enforcement to stop drug trafficking.

Maine plays a key role in ensuring a strong national defense. In 2018, Congress provided funding for five ships to be built at Bath Iron Works, which will help to keep our nation safe and provide our skilled shipbuilders a steady job. I also secured more than \$162 million for infrastructure projects at Portsmouth Naval Shipyard to support their important work to overhaul Navy submarines.

A Maine value that always guides me is our unsurpassed work ethic. In December 2018, I cast my 6,834th consecutive vote, continuing my record of never missing a roll-call vote since my Senate service began in 1997.

I appreciate the opportunity to serve Maine in the United States Senate. If ever I can be of assistance to you, please contact one of my state offices or visit my website at www.collins.senate.gov. May 2019 be a good year for you, your family, your community, and our state.

Sincerely,

Susan M. Collins United States Senator

Swan M Collins

ANGUS S. KING, JR.

133 HART SENATE OFFICE BUILDING (202) 224–5344 Website: http://www.King.Senate.gov

United States Senate

WASHINGTON, DC 20510 January 3, 2019 COMMITTEES:
ARMED SERVICES
BUGGET
ENERGY AND
NATURAL RESOURCES
INTELLIGENCE
RULES AND ADMINISTRATION

Dear Friends.

As I travel Maine, I hear from people who live in every corner of our state. I hear about their achievements, their successes, their work to improve their communities – I hear about the hope they have for our state. I also hear about our challenges, and all the work we have left to do. As I see it, that's my job: to listen to you, act where I can to build on what's good, and work on the tough parts. As 2018 comes to a close, I wanted to take a moment to share an update on some of the work we're doing in Washington to lift up the accomplishments of Maine people and make progress on the challenges they face.

From Portland to Presque Isle, from Milo to Camden, I hear about the pain that the opioid epidemic is inflicting on Maine communities. I've met with Maine people in recovery, family members of those struggling with substance use disorders, treatment providers, and law enforcement officials to learn about their experiences with this terrible disease, and everyone agrees that in order to fully respond to these problems, we need a stronger federal effort to end the opioid epidemic. Fortunately, some help is on the way – in October, we overwhelmingly passed a sweeping, bipartisan opioids bill. I've pushed hard for this type of legislation and was proud to have provisions I've advocated for included in the bill. These priorities have been guided by the voices of Maine people, and we'll keep working to confront this tragic problem.

I've also worked to strengthen the future of our forest economy. Maine's forests have powered our state's economy for generations, especially in our rural communities. So, when rapid shifts in the market led to the closure of many pulp and paper mills and biomass power plants, it required a collaborative approach to support future growth in this important industry. That's why, together with the other members of the state's Congressional delegation, I pushed to establish the Economic Development Assessment Team (EDAT). This integrated, multiagency effort aims to foster innovation and commercialization in Maine's forest economy, and we're already seeing the benefits: in recent months, several forest industry businesses have announced significant investments into Maine operations, and in September 2018, the Forest Opportunity Roadmap (FOR)/Maine released an action plan to make sure this industry, and the rural communities it supports, can continue to thrive for generations to come.

As I close this letter, please allow me to express my gratitude to each of you – for your dedication to our state, and to one another. It's often said that Maine is like a big small town (with very long streets)—that's because at our heart, we're one big community. It's not only a pleasure to serve you – it's a pleasure to know you. Thank you for being the reason Maine is so special. Mary and I hope that 2019 will be a good year for you, your family, your community, and our great State.

Angus S. King

Best.

United States Senator

2162 RAYBURN HOUSE OFFICE BUILDING WASHINGTON, DC 20515

> Phone: 202-225-6116 Fax: 202-225-5590

> WWW.PINGREE.HOUSE.GOV



CHELLIE PINGREE CONGRESS OF THE UNITED STATES IST DISTRICT, MAINE

COMMITTEE ON APPROPRIATIONS
SUBCOMMITTEES:
AGRICULTURE, RURAL DEVELOPMENT, AND
RELATED AGENCIES

INTERIOR, ENVIRONMENT, AND RELATED

Dear Friends,

I hope this message finds you well. I am honored to represent you and your family and am grateful for the chance to offer both an update from Congress and my thoughts on the year ahead.

In Maine, we care less about political parties than about getting the job done. That's why I'm happy to report several recent victories I had reaching across the aisle to address issues important to our state.

Signed into law after months of deadlock, the 2018 Farm Bill contained several provisions I introduced. We were able to boost local food investment and organic research programs that are important to the Maine farmers driving a resurgence in our agricultural economy. The bill also created a pilot program to help doctors write prescriptions and offer vouchers to patients who need to change their diet but can't afford fresh food. Finally, the legislation included several steps I introduced to reduce food waste, a national problem that is not only costly to the environment and economy, but a missed opportunity to help millions of Americans who don't have enough to eat.

At the end of 2018, the President signed into law legislative language I introduced to assist veterans who had been blindsided by debt with the Department of Veterans Affairs. After hearing from several veterans who did not receive mailings about their debt until it was too late to take action, I introduced a bill to require the VA to improve its notification system. The final legislation requires that veterans have the option of getting electronic notifications and that the VA report on the underlying issues.

And on the House Appropriations Committee, I worked to protect programs that our state relies on, such as small business grants, rural broadband investment, effective responses to the opioid epidemic, shipbuilding at Bath Iron Works, and more.

As a new Congress gets underway, I will keep working with Republicans to make progress on key issues like these. But with Democrats now in the majority, I look forward to having an open debate on problems that have been ignored for too long. This includes the gun violence plaguing our nation, the dangers climate change presents to our country, crushing student loan debt, the influence of big money in politics, and the need for all Americans to access affordable health care and prescriptions.

In Washington and Maine, my offices stand ready to answer your questions, listen to feedback, and assist with federal issues and agencies. My hard-working staff helps many hundreds of constituents every year and I welcome the chance to serve you.

Best wishes,

Chellie Pingree Member of Congress



Bruce A. White

1 Silvermount Street Waterville, ME 04901 Cell Phone: (207) 660-8722 Bruce.White@legislature.maine.gov

HOUSE OF REPRESENTATIVES

2 STATE HOUSE STATION AUGUSTA, MAINE 04333-0002 (207) 287-1400 TTY: MAINE RELAY 711

Dear Waterville Residents:

It is an honor and a privilege to serve you in the Maine House of Representatives.

After many long days spent at the State House, we completed the first session of the 129th Legislature and passed a biennial budget with bipartisan support to guide state spending over the next two years.

In the budget, we were able to expand access to affordable, quality health care, invest in our schools, protect our natural resources, provide meaningful property tax relief and improve broadband access. The Legislature has also made a great deal of headway on legislation focused on the opioid crisis, affordable energy, economic development and good-paying jobs.

After hearing from many Waterville residents about the burden of high property taxes, I am working hard to address this issue. In the budget, we are providing \$130 million in property tax relief for homeowners, families, seniors and small businesses. We increased the Homestead Exemption by \$5,000 (up to \$25,000), expanded eligibility for the Property Tax Fairness Credit to include an additional 13,000 Mainers and increased revenue sharing to 3% in 2020 and 3.75% in 2021. The increase in revenue sharing calculates to an additional \$670,000 towards the 2019 - 2020 budget for Waterville.

I am able to best serve the needs of our community when I hear directly from you, so please feel free to contact me with any questions or concerns regarding state government.

Once again, I am honored and grateful for the opportunity to serve you.

Sincerely,

Bruce White

State Representative, District 109

Bruce a. White



Colleen M. Madigan

13 Gilman Street Waterville, ME 04901 Phone: (207) 692-7143

colleen.madigan@legislature.maine.gov

HOUSE OF REPRESENTATIVES

2 STATE HOUSE STATION AUGUSTA, MAINE 04333-0002 (207) 287 - 1400TTY: (207) 287-4469

Dear Friends and Neighbors in Waterville,

Thank you for the opportunity to serve our community during the 129th Legislature.

Among the major accomplishments of the Legislature this session were funding an expansion of MaineCare to cover low income Mainers that had been approved by Maine voters. We also increased public school funding towards the goal of 55% while increasing Revenue Sharing, the Homestead Exemption and the Property Tax Fairness Program to provide relief for property taxpayers and passing a number of measures to safeguard Maine's environment. I am pleased to say that our new state budget was enacted with broad bipartisan support.

This year I served on the Legislature's Health and Human Services Committee. We worked to make Maine's safety net function work better for our most vulnerable, especially children and the elderly. We passed bills to make it easier for older people to get the health care and medication they require, and for hungry Mainers to get the nutritious food they need.

I always tried to work with all of my colleagues, regardless of party affiliation, to make sure we were doing the best work we could for the people of our district and all the people of Maine.

As always, please feel welcome to contact me with your questions, concerns and ideas. I can best serve our community when I hear directly from you. My email is colleen.madigan@legislature.maine.gov. I also send out e-newsletters from time to time. Please let me know if you'd like to receive them.

Sincerely,

Colleen Madigan

State Representative for House District 110



Senator Scott W. Cyrway 3 State House Station Augusta, ME 04333-0003 (207) 287-1505 Scott.Cyrway@legislature.maine.gov

Veterans and Legal Affairs Committee Ranking Member

Annual Report to the City of Waterville A Message from Senator Scott Cyrway

Dear Friends and Neighbors:

Let me begin by thanking you for the opportunity to serve you in the Maine Senate. It has been an honor to represent your interests in Augusta and I will continue to work tirelessly on your behalf.

The 129th Legislature had many policy issues before it including school funding, providing property tax relief, and ensuring affordable access to healthcare and prescription drugs.

School funding is a topic of discussion every year and this year was no different. Many teachers use their own money to purchase school supplies for students to help them succeed in the classroom. Additionally, not every graduating high school student wants to go on to a do a four-year college degree. Taking this into consideration as well as the fact that our skilled workforce is seeing a shortage in workers, adding more technical programs to our schools and making sure teachers have the resources needed for their students to be successful were both priorities for me.

The lack of adequate school funding doesn't just effect schools though, it also burdens property tax payers who cannot afford and do not want to see an increase in their taxes. While the total spend of the budget was much higher than I would like, I am pleased that the budget passed by the Legislature on June 14, 2019 properly funded schools and raised revenue sharing to 3% in fiscal year 2019-20 and 3.75% in fiscal year 2020-21.

The budget also increased the Homestead property exemption from \$20,000 to \$25,000. This is another way that homeowners will see savings in their property taxes. If you have not applied, I would encourage you to go to the city's office and fill out a very simple form so next year you can take advantage of the Homestead exemption. Not new this year, but another great exemption that is available is the Veteran's property exemption. If you, or someone you know, served in the Armed Forces during a recognized war period and are 62 years or older; or, are receiving 100% disability as a Veteran; or, became 100% disabled while serving, you or the individual who served is eligible for a \$6,000 exemption.

Finally, there have been many bills before the Legislature this session that addressed the cost of healthcare and prescription medication. One bill created the Maine Prescription Drug Affordability Board to monitor costs while another would require greater transparency from drug manufactures. I believe these bills are a step in the right direction to alleviating the high cost of healthcare and prescription drugs.

Please feel free to contact me at 287-1505 or scott.cyrway@legislature.maine.gov if you have comments, questions or if you would like assistance in navigating our state's bureaucracy.

Sincerely

Scott Cyrway

State Senator, District 16



STATE OF MAINE
OFFICE OF THE GOVERNOR
1 STATE HOUSE STATION
AUGUSTA, MAINE
04333-0001

PAUL R. LEPAGE

GOVERNOR

Dear Citizens of Maine:

For the past eight years as your Governor, my priority has been to make Maine prosperous. I am proud to say that my administration has had some success, but there is more that can be done.

Mainers experienced strong, record-setting economic growth in 2018, setting so many new records: a record-high number of employers; a record-high number of private-sector jobs; record-high revenues for the state; record-low unemployment; and the fastest net-earnings growth in New England. Our poverty rate declined to the lowest since 2005 with the fewest number of children in poverty in 17 years. Maine's future is the brightest it has been in decades: there's more new businesses, more money in your paycheck, and better opportunities for our children. And that's what it's all about: the future of our state.

We have brought stability to state finances and implemented pro-business, pro-growth policies across state government. The incoming administration is taking on a state government that is vastly improved—both structurally and financially—from the one I inherited. Therefore, I have suggested to the new administration that now is the time to cut taxes by an additional 20 percent.

My administration lowered taxes by 20 percent for more than half-a-million Mainers. Cutting taxes for our families has proven to be an excellent policy decision. Despite this cut, we are seeing higher revenue in almost every tax category—sales and use tax, individual income tax, and corporate income tax. We must always remember that the revenue we receive in taxes is due to the hard work of Maine's people. Democrats stated they want to use surplus money to fully fund revenue sharing at 5 percent, rather than the 2 percent the towns have received for the past 6 years. However, there is no guarantee your local government will cut your property taxes by one penny—never mind dollar-for-dollar—if revenue sharing is increased.

The people of Maine and the municipal balance sheets would be better off if the state cut income taxes and allowed municipalities to collect property taxes or service fees from non-profits to supplement the local property taxes. Everyone should contribute to the operation of local community governments.

I encourage you to pay attention to what happens in your municipality and in Augusta. So many good people have worked much too hard to achieve our current prosperity. We must avoid letting politicians drive Maine's finances and its economy back into the ground. I promise you that I will be watching.

Sincerely,

Paul R. LePage Governor

PHONE: (207) 287-3531 (Voice)

888-577-6690 (TTY) www.maine.gov FAX: (207) 287-1034



Helpful Information

Online Services:

www.waterville-me.gov

- City Department and Services Information
- Contact information for City Staff, including
 City Council and Department Directors
- Recycling and Rubbish Pick-Up Schedules
- Dog License Online Purchasing and Renewal Service
- Information on Getting Married in Waterville

- Purchase Hunting & Fishing Licenses
- Register Your Vehicle Online
- Pay your Taxes Online
- Online State ID/Driver's License Renewal
- Apply to Use City Parks/Facilities

Looking Ahead to 2019

CITY COUNCIL MEETING SCHEDULE

City Council meetings are held on the **1st and 3rd Tuesdays of each month**, with the exception of the 1st November meeting which is moved to the next day, Wednesday, due to Election Day. Special council meetings may be held throughout the year on an as-needed basis. Annual budget meetings are typically held from April through June. Additional meetings and/or changes to meetings are advertised on our City facebook page (www.facebook.com/WatervilleMEOfficial) and on our web site (www.waterville-me.gov).

STATE I.D. / DRIVER'S LICENSE RENEWAL & REPLACEMENT

For questions about licensing or IDs: call the BMV Office directly at 624-9000

ONLINE

You can renew your driver's license and/ or State ID, or request a replacement, anytime day or night online as long as you have provided proof of legal residence to the Bureau of Motor Vehicles in the past and do not require an eye exam or updated picture.

FMI: http://tinyurl.com/ MaineBMV

WATERVILLE AAA OFFICE

The Waterville AAA office also offers this service at their location at 13 Washington
St. Office hours are Mon-Fri from 8:30am5pm & Saturdays 9am-1pm.

The BMV Mobile Unit is located at the Congregational Church in Winslow of First Monday and second and fourth Fridays of every month from 9AM to

FMI: http://tinyurl.com/wtvlAAA.

PLEASE NOTE: AAA branches cannot perform changes to your license. You must
visit a BMV branch or mobile unit to make
address changes, name changes, and photo changes.

holiday. The unit is available at the
Congregational Church
12 Lithgow Street, Winslow ME 04901
address changes.

MOBILE UNIT

The BMV Mobile Unit is located at the Congregational Church in Winslow on the first Monday and second and fourth Fridays of every month from 9AM to 1PM and 2PM to 3PM, unless it falls on a legal holiday. The unit is available at the Congregational Church 12 Lithgow Street, Winslow ME 04901

Annual Events in Waterville*



WINTER CARNIVAL

Held annually, in late January/early February Sample the delights of winter with this family-friendly, free carnival!

FMI: http://quarryroad.org



FATHER/DAUGHTER DANCE

Held annually on the last Friday in February Daddies and daughters (grades K-5) can dance the night away at this RSVP only event.

FMI: www.waterville-me.gov/parks



BATTLE OF THE BADGES

Held annually in early March

Watch Waterville's F.D. & P.D. duke it out in this annual fundraiser!

FMI: www.waterville-me.gov



MAINE OPEN JURIED ART SHOW

Held annually in late March

For over 25 years, this art show has attracted artists from over 50 Maine communities! **FMI**:

www.watervillelibrary.org



EASTER EGG HUNT

Held annually on the Saturday before Easter Bring your children aged 3-7 to collect eggs and meet the Easter bunny!

FMI: www.waterville-me.gov/parks



WFD AWARDS BANQUET

Held annually in early April

This RSVP only event is open to the public and includes a delicious meal, awards ceremony, and great company!

FMI: www.waterville-me.gov/fire



MEMORIAL DAY PARADE

Observed annually on the holiday, which is the last Monday of May

FMI: www.waterville-me.gov



MOTHER/SON POOL PARTY

Held annually in July Moms and sons (grades K-5) have the pool to themselves for the evening during this RSVP only event!



MIFF - MAINE INTERNATIONAL FILM FESTIVAL

Held annually, usually the 3rd week of July
This 10 day film festival presents a selection of feature-length dramas, documentaries, shorts, and films
for children.

FMI: http://www.miff.org/

ATLANTIC MUSIC FESTIVAL

Held annually in July/August

Featuring numerous public performances over several weeks completely free of charge.

FMI: www.atlanticmusicfestival.org



NATIONAL NIGHT OUT

Held annually, 1_s Tuesday of August South End residents enjoy this annual Festival & BBQ with the P.D.!

FMI: www.waterville-me.gov



WPD CHARITY GOLF CLASSIC

Held annually in the late summer/early fall

The Waterville Police Dept. hosts this classic golf
tourney as a fundraiser for local organizations!

FMI: www.waterville-me.gov/police



TASTE OF WATERVILLE

Held annually, 1.: Wednesday of August
An annual downtown event featuring fabulous foods, entertainment, and more!

FMI: www.tasteofwaterville.com



MAINE CRAFT WEEKEND

Typically held the first weekend in October
Waterville participates in this statewide tour of craft studios, breweries, businesses and events.

FMI: www.mainecraftweekend.org



VETERANS' DAY PARADE

Observed annually on November 11
Local leaders and residents gather to support our veterans.

FMI: www.waterville-me.gov



SUKEFORTH FAMILY FESTIVAL OF TREES

Held annually in mid— to late—November A fun, family-friendly, fundraising event.

FMI: www.spectrumgenerations.org



PARADE OF LIGHTS & KRINGLEVILLE

Held annually on the Friday after Thanksgiving
The Claus' arrive downtown during the Parade of
Lights and host visits in their holiday home at no
charge. FMI: http://kringleville.org



*NOTE: This is not an inclusive listing of all events in Waterville and events listed here may be subject to change. For more, check out the event calendars at: www.waterville-me.gov/category/event and www.watervillecreates.org





Frequently Requested Phone Numbers

Business Name	<u>Phone Number</u>	<u>Business Name</u>	<u>Phone Number</u>
Alfond Municipal Pool	207-877-6699	Muskie Center/Spectrum Generations	207-873-4745
Albert Hall School	207-872-8071	Opera House Box Office	207-873-7000
Central Maine Growth Council	207-680-7300	Post Office	207-873-0714
Dept. of Motor Vehicles (Augusta)	207-624-9000	Shredding on Site	207-872-2029
District Attorney's Office	207-873-7317	Social Security Administration	1-800-772-1213
District Court—Waterville	207-873-2103	Superintendent of Schools	207-873-4281
Humane Society—Waterville Area	207-873-2430	Waterville Housing Authority	207-873-2155
Kennebec Water District	207-872-2763	Waterville Main Street	207-680-2055
Mid Maine Chamber of Com- merce	207-873-3315	Waterville Public Library	207-872-5433
Mid Maine Homeless Shelter	207-872-6550	Waterville Senior High School	207-873-4281
Morning Sentinel	207-873-3341	Waterville Sewerage District	207-873-5191

The 2018-19 City of Waterville Annual Report is a project of the City Clerk's Office, with design and layout by Sarah Bowen, Office of Administration.

